

COMMUNICATIONS AND TECHNOLOGY COMMISSION AGENDA REPORT

DATE: MAY 16, 2024

TO: COMMUNICATIONS AND TECHNOLOGY COMMISSION

FROM: MICHAEL RUSSO, COMMUNICATIONS DIRECTOR

BY: YADIRA ZIMMERMAN, EXECUTIVE ASSISTANT

SUBJECT: UTILITY COMPLAINT UPDATE FOR THE PERIOD OF 03/14/2024 -

05/16/2024

MEETING MAY 21, 2024

DATE:

BACKGROUND:

Staff has been directed to provide a monthly report regarding utility complaints to be broken down by cable franchise and complaint type.

DISCUSSION/ANALYSIS:

The City has not received any new complaints since our last meeting.

SUMMARY RECOMMENDATION:

This is an informational item only and does not require Communications and Technology Commission action at this time.