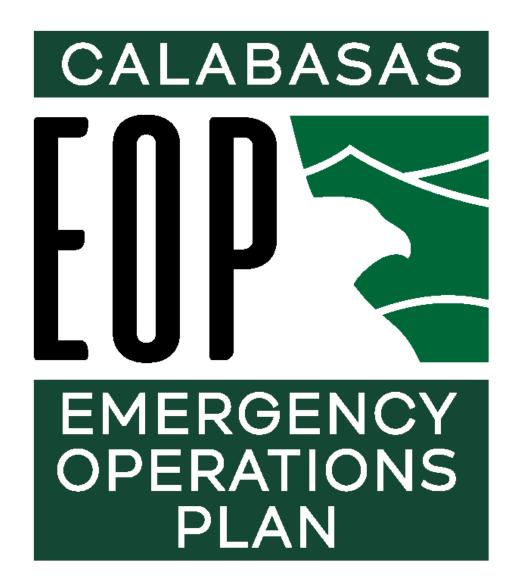
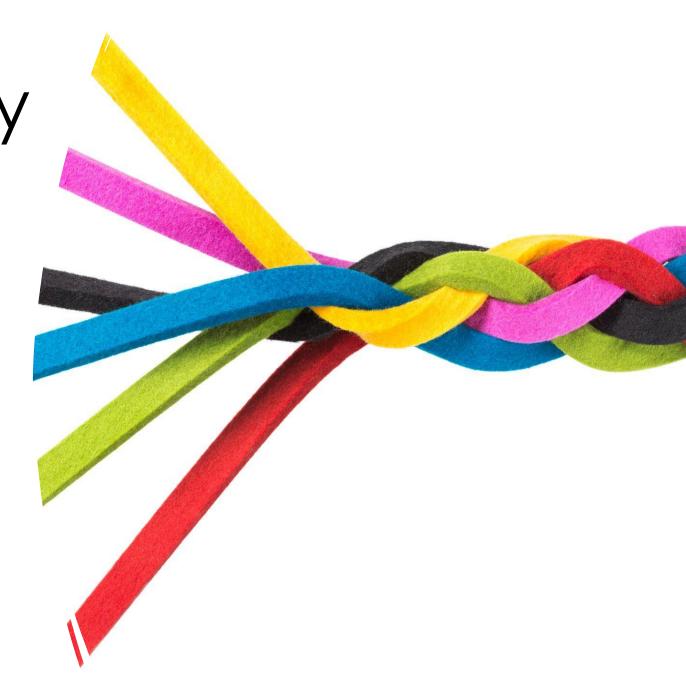
# Emergency Operations Plan Review

March 09, 2023



Today's Journey

- Introduction and Welcome
- Purpose of the Public Review
- What is the Calabasas Emergency Operations Plan?
- Review of Part One
- Review of Part Two
- Review Period
- Questions



# Introductions

- Dave Jeffries, Emergency Management Consultant
  - 40 Years in Public Safety
  - Certified Emergency Manager, International Assoc. of Emergency Managers
  - Masters, Emergency and Disaster Management American Military University
  - Incident Commander (Type 3) North Bay Incident Management Team
- Michael Dyer, Public Safety & Emergency Preparedness Manager
- Debbie Larson, Public Safety Coordinator

# Purpose of the Public Review

To provide the community an opportunity to review and comment on the draft Emergency Operations Plan.

- Comments will be considered in developing the final draft.
- Previously reviewed by the Calabasas Public Safety Commission.
- The final draft will then go to the City Council for approval.

# What is the Calabasas Emergency Operations Plan?

- Identifies the departments and agencies designated to perform response and recovery activities and specifies tasks they must accomplish.
- Outlines the integration of assistance that is available to local jurisdictions during disaster situations that generate emergency response and recovery needs beyond what the local jurisdiction can satisfy.
- Specifies the direction, control, and communications procedures and systems that will be relied upon to alert, notify, recall, and dispatch emergency response personnel; warn the public; protect residents and property; and request aid/support from other jurisdictions and/or the Federal Government (including the role of the Governor's Authorized Representative).
- Provides coordinating instructions and provisions for implementing Mutual Aid Agreements, as applicable.
- Describes the logistical support for planned operations.

# What is the Calabasas Emergency Operations Plan?

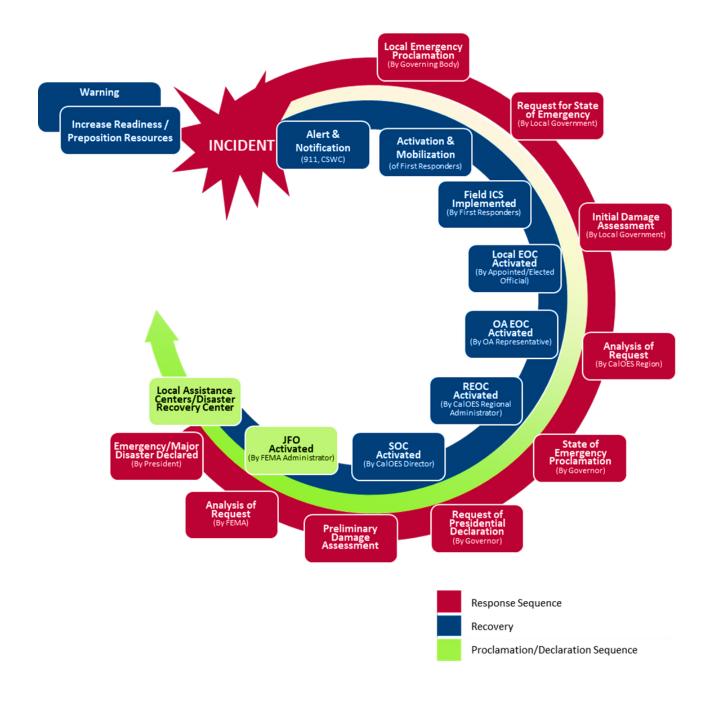
- The City of Calabasas Emergency Operations Plan is:
  - Based on a template developed specifically for Los Angeles County municipalities.
  - Customized with input from City staff.
  - Updated to reflect the way the City is currently structured to respond to emergencies.
  - Has been reviewed by the City of Calabasas Public Safety Commission.
  - Consists of Two Parts.

# Part One – The Basic Plan

- Purpose, Scope, Situation and Assumptions
- Concept of Operations
- Organization and Assignment of Responsibilities
- Direction, Control and Coordination
- Communication
- Information Collection, Analysis and Distribution
- Administration, Finance and Logistics
- Plan Development and Maintenance
- Authorities and References
- Acronyms
- Glossary of Terms

### Part One – The Basic Plan

Response Phase Sequence of Events

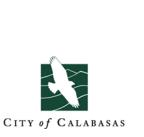




### Part One – The Basic Plan

Field and Emergency Operations Centers

Command



SEMS Function	Field Level	EOCs
Command / Management	Command is responsible for directing, ordering and/or controlling resources	Management is responsible for facilitation of overall policy coordination, and support of the incident
Operations	The coordinated tactical response of all field operations in accordance with the Incident Action Plan	The coordination of all jurisdictional operations in support o the response to the emergency in accordance with the Emergency Center Action Plan
Planning & Intelligence	The collection, evaluation, documentation and use of intelligence related to the incident	Collecting, evaluating, and disseminating information and maintaining documentation relative to all jurisdictional activities
Logistics	Providing facilities, services, personnel, equipment, and materials in support of the incident	Providing facilities, services, personnel, equipment, and materials in support of all jurisdictional activities as required
Finance & Administration	Financial and cost analysis and administrative aspects not handled by the other functions	Responsible for coordinating and supporting administrative and fiscal consideration surrounding and emergency incident
Communications N/A		Responsible for Social Media, city-to-resident communications service (BlackBoard Connect, Video/CTV Information Systems and Radio)

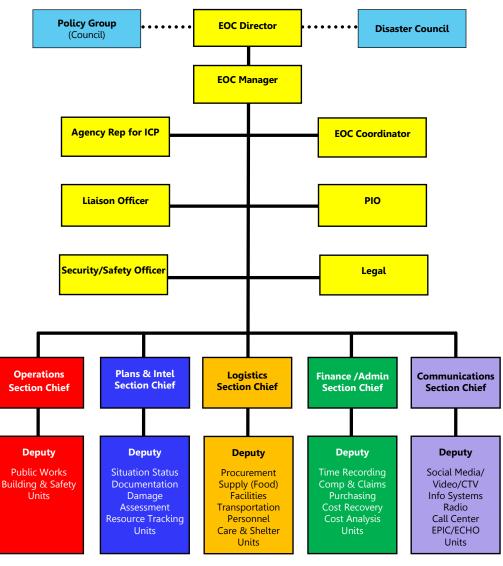
- EOC Activation
- EOC Operations
- EOC Position Checklists
- EOC Forms and Tools

- EOC Locations:
  - Primary 100 Civic Center Drive, Calabasas
  - Secondary 200 Civic Center Drive, Calabasas

- Activation Levels
  - Three Minimum Activation, lowest level
    - Lower Risk Events, Power Outages, Weather Alerts
  - Two Partial Activation
    - 2 or more significant incidents, Major weather incident, moderate earthquake
  - One Full Activation, highest level
    - Major City/Regional Incident, Major Earthquake, Terror threat or incident

### Calabasas EOC 2023 Organization Chart







# Position Checklists

### Management Section

- EOC Director/Manager
- EOC Coordinator
- Legal Officer
- Liaison Officer
- Agency Representative
- Public Information Officer
- Security/Safety Officer

### Operations Section

- Operations Section Chief
- Public Works Unit
- Building and Safety Unit

#### Plans Section

- Plans Section Chief
- Situation Status Unit
- Documentation Unit
- Damage Assessment Unit
- Resource Tracking Unit

### Logistics Section

- Logistics Section Chief
- Procurement Unit
- Supply Unit
- Facilities Unit
- Transportation Unit
- Personnel Unit
- Care and Shelter Unit

#### Finance Section

- Finance Section Chief
- Time Recording Unit
- Compensation and Claims Unit
- Purchasing Unit
- Cost Recovery Unit

#### Communications Section

- Communications Section Chief
- Social Media / Video / CTV Unit
- Information Systems
   Unit
- Radio Unit
- Call Center Unit
- EPIC/ECHO Unit





### Position Checklist: EOC Director/Manager

POSITION OVERVIEW		<ul> <li>Overall responsibility and authority for the operation of the EOC.</li> <li>Will assure EOC is staffed and operated at a level commensurate with the emergency.</li> </ul>		
REPORT	то	CITY COUNCIL or DESIGNEE DISASTER COUNCIL		
	TO ME	Operations Section Chief     Planning/Intelligence Chief     Logistics Section Chief     Finance/Administration Section Chief     Communications Section Chief	MANAGEMENT STAFF  • EOC Coordinator  • Public Information Officer  • Liaison Officer/Agency Representative  • Security/Safety Officer  • Legal Officer  • Agency Representative for ICP	
PLANS & REPORTS	×°×	EOC ACTION PLAN   REVIEW + APPROVAL  ADVANCE PLAN(S)   REVIEW + APPROVAL  DEMOBILIZATION PLAN   REVIEW + APPROVAL  PRESS RELEASES   REVIEW + APPROVAL  REPORTS   REVIEW + APPROVAL		
FORMS & GUIDES		POSITION CHECKLIST     ALL ICS FORMS (IF USING)     PROCLAMATION     RESOLUTION	GUIDE  PLANNING "P"  Emergency Operations Plan COOP Plan	
TECHNOLOGY		LAPTOP     PHONE (DESK OR CELL)		
RESOURCES		WORKSTATION     POSITION BINDER (CAN BE VIRTUAL)     VEST		



TYPE	TIME		STATUS C=Complete I=In-Progress P=Pending
DUTIES			
		Establish appropriate EOC staffing level     Continuously monitor organizational effectiveness and make appropriate changes	
		Exercise overall management responsibility for the coordination between emergency response agencies in the jurisdiction.	
		Alongside General Staff, set jurisdictional priorities for response.     Ensure all department/agency actions support established EOC priorities.	
		Ensure that inter-agency coordination is accomplished effectively.	
ACTIVATI	ON		
	1	Determine appropriate level of activation based on known situation	
		Mobilize/Recall appropriate personnel to the EOC for initial activation.	
		Respond immediately to EOC site and determine operational status.	
		<ul> <li>Obtain briefing from available sources.</li> <li>Ensure that EOC is properly set up and ready for operations.</li> <li>Ensure that EOC check-in procedure is established</li> <li>(FORM   EOC-211, FORM   EOC-205A)</li> </ul>	
		Ensure that EOC organization and staffing chart is posted and completed	
		Determine needed EOC sections, assign Section Chiefs and ensure sections are adequately staffed.  Operations Section Chief Logistics Section Chief Planning/Intelligence Section Chief Finance/Administration Section Chief Communications Section Chief	



TYPE	TIME		STATUS C=Complete I=In-Progress P=Pending
		Determine needed Management Staff positions and ensure they are filled as soon as possible.	
		■ EOC Coordinator ■ Public Information Officer ■ Liaison Officer ■ Agency Representative for ICP ■ Security/Safety Officer ■ Legal Officer	
		Ensure telephone and/or radio communications with other EOCs/DOCs is established and functioning.	
		Schedule the initial EOC Action Planning Meeting  (FORM   EOC-230)	
		Alongside General Staff, determine what representation is needed at the EOC from other emergency response agencies.	
		Assign a liaison officer to coordinate outside agency response to the EOC, and if needed, assist in establishing an Inter-Agency Coordination Group.  Assign an Agency Representative to respond to the Incident Command Post to establish communications with Incident staff, if warranted.	
RESPON	ISE		
		Monitor general staff activities to ensure appropriate actions are being taken.	
		Alongside Public Information Officer, conduct news conferences and review media releases for final approval. Follow established procedure for public information.  (FORM   PRESS RELEASE)	
		Ensure Liaison Officer is providing and maintaining effective inter-agency coordination.	
		Based on status reports, establish initial strategic objectives for the EOC.	

TYPE	TIME		STATUS C=Complete I=In-Progress P=Pending
		Alongside Management Staff, prepare EOC objectives for the initial Action Planning Meeting.	
		(FORM   EOC-202) (GUIDE   PLANNING "P" GUIDE)	
		Convene Initial Action Planning meeting.  Ensure that all Section Chiefs, Management Staff, and key agency representatives are in attendance.  Ensure appropriate Action Planning procedures are followed.  (GUIDE   PLANNING "P" GUIDE)  Ensure meeting is facilitated appropriately by the Planning/Intelligence Section, and consensus among EOC Coordinator, PIO, and Section Chiefs on objectives for forthcoming operational period.  Assess the situation, define problems, set priorities, and	
		establish strategic and SMART objectives for the response/recovery period  Determine the Operational Period time frame (i.e., 6-, 8- or 12-hour shifts)  Review and identify the need for additional staffing and/or other resources	
		When Action Plan is completed by the Planning/Intelligence Section, review, approve and authorize its distribution and implementation.  (FORMS   EOC-201, EOC-202, EOC-205A, EOC-207, EOC-208, EOC-211, EOC-213. EOC-215, EOC-230)	
		Conduct periodic briefings with general staff to ensure strategic objectives are current and appropriate.	
		Conduct periodic briefings for elected officials or their representatives.  (FORM   EOC-209)	
		If appropriate, issue an Emergency Proclamation, and coordinate local government proclamations with other emergency response agencies.  (FORM   PROCLAMATION RESOLUTION)	
SHIFT CH	IANGE/TE	RANSFER OF DUTIES	
	1		



TYPE	TIME		STATUS C=Complete I=In-Progress P=Pending
		Provide details regarding ongoing activities and planned activities to be accomplished during the upcoming operational period.  (FORM   USE CURRENT POSITION CHECKLIST)  (FORM   USE CURRENT EOC-214)	
		Ensure next shift's staff are accounted for	
		Ensure the safety and well-being of staff being dismissed for the operational period	
		Provide all completed documentation to the Documentation Unit	
		Follow EOC check out procedures, including signing out	
		(FORM   EOC-211, FORM   EOC-205A)	
DEMOB	ILIZATION		
		Authorize demobilization of sections and units when they are no longer required informally or via a plan.	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
		(PLAN   DEMOBILIZATION PLAN)	
		Notify higher level EOCs and other appropriate organizations of planned demobilization, as appropriate.	
		Ensure that open actions not completed will be handled after demobilization.	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
		Ensure that all required forms or reports are completed prior to demobilization.	
		Prepare to provide input to the after-action report.	
		Proclaim termination of the emergency response and proceed with recovery operations.	
TERMIN	IATION		
		Alongside Public Information Officer, make emergency termination notifications to City Council, Response Partners, Community and OP Area.	

Action Planning



### PLANNING "P" GUIDE

#### **EOC PLANNING MEETING**

- Meeting of senior staff to validate objectives, policies, and EOC resource needs
- Review authorities, resource tasks and ordering processes
- Other Mgnt and General Staff address key issues (Safety, PIO, Liaison, etc)
- Lead by Planning Section Chief
- Approval required by EOC Management

#### **EOC AP PRODUCTION**

- · Planning Section compiles data on current situation, objectives, policies, tasks, and resources
- Collects from other sections remaining AP elements
- Assembles the AP

#### APPROVAL & DISTRIBUTION

- Completed EOC AP is presented to the EOC Command for approval and signature
- Approved EOC AP is duplicated and distributed to approved positions and parties

**EOC BRIEFING** 

EOC AP

EOC Memt

**EOC Mgmt** 

OPERATIONAL

Incoming EOC

briefed

debriefed Senior staff normally arrives

change to

transition

PERIOD BEGINS

Team staff are

**Outgoing EOC** 

Team staff are

60-120 minutes

prior to the period

promote effective

briefs EOC Team

staff on approved

ensures resources

are in place for

implementation

#### DETERMINE EOC RESOURCES TO SUPPORT FIELD NEEDS

- · Determine current and
- projected field needs Compiled by Operations
- Section Inputs also provided by PSC, LSC, OSC, and others in operations as needed

#### **EOC OBJECTIVES UPDATED** AND POLICIES CONFIRMED

- Review current and projected situation
- Set prioritized SMART objectives in support of field Incident Commander(s)
- Policies confirmed by EOC Management with input from **General Staff**

#### INITIAL BRIEFING

**EOC Command and General Staff** provides situation update and establish the following:

- Event name
- Operational period duration
- Initial goals and objectives
- EOC staffing pattern
- Meeting schedule

#### **EOC ACTIVATED**

- · EOC Team staff are notified
- **Emergency Manager ensures EOC readiness**
- EOC Team staff checks in
- **EOC Team staff reviews** position tools & Job functions

#### INCIDENT OCCURS

- Emergency responders arrive on-scene(s)
- Response activities
- Based upon pre-determined benchmarks, the EM COM is made aware of situation and need for EOC activation is determined

#### APPROVAL & EOC DISTRI-AP PRODUCTION

Regular SitReps are DETERMINE completed and EOC routed RESCOURCES "Heads Up" briefing TO SUPPORT updates are utilized

PLANNING

MEETING

**FIELD NEEDS** 

CONFIRMED

BRIEFING

EOC

**ACTIVATED** 

INCIDENT

**OCCURS** 

dissemination EOC **OBJECTIVES** UPDATED **AND POLICIES** 

FIELD SUPPORT & ASSESSMENTS

### INITIAL

for rapid information

### BUTION

EOC

**ONGOING** 

BRIEFING

#### **NEW OPS** PERIOD **BEGINS**

#### **ONGOING FIELD SUPPORT &** ASSESSMENT & INFORMATION **EXCHANGE**

- Monitor ongoing field and EOC operations Continuous exchanges and analysis of information: internal and external
- Continuous evaluation of progress against
- stated objectives in the EOC AP Adjustments may be made but must be approved by the EOC Mgmt in

coordination with the OSC and PSC

Note: EOC operations for ongoing field support involves three elements that must be simultaneously managed: unfulfilled requests from prior operational periods; current resource requests; and planning for meeting future needs.



Agendas



### Initial Briefing Meeting (Planning P Step 3):

Meeting Called By: EOC Director/Manager

Attended By: All EOC personnel deemed necessary by the EOC Director/Manager.

Led By: EOC Plans Section Chief

Purpose: Provide information on current on-scene operations, agency and jurisdictional

concerns and establish working EOC organization.

Outcome: Organizational Structure and Common Operating Picture!

#### **Ground Rules:**

- Cell Phone on Silent or Vibrate
- · Come Prepared for each meeting
- No side conversations
- Ask questions if you don't understand
- Take Notes
- Stick to agenda

#### Agenda/Flow

- Meeting Facilitator brings meeting to order, conducts roll call, covers ground rules and reviews the agenda
- Introduce EOC Management and General Staff
- Provide situation update to include:
  - 1. What has happened
  - 2. Affected areas and individuals
  - 3. Incident Command Post Objectives and Priorities if known (ICS-201 for Field)
  - 4. Activated emergency response facilities
  - 5. Jurisdictions and agencies involved
  - Any actions we have taken
  - 7. Safety Concerns
  - Agency or jurisdiction restrictions
- Verify that Incident commander(s), Area Command(s), supporting EOCs, DOCs, and coordinating agencies have been informed that the EOC is staffed and operational.
- Establish the following:
  - Event name
  - Operational period duration and work shift hours
  - Initial goals and objectives
  - EOC staffing organization, structure, pattern
  - Meeting schedule
- All resource requests will be facilitated through the EOC.
- · Agree on unified logistics approach to resource ordering procedures to follow.
- Agree on resource authorization procedures.
- Agree on Information/Intelligence matters and the flow of information into the EOC and vetted information out of the EOC.
- · Next meeting EOC Objectives meeting.
- Prepare for the Objectives Meeting.

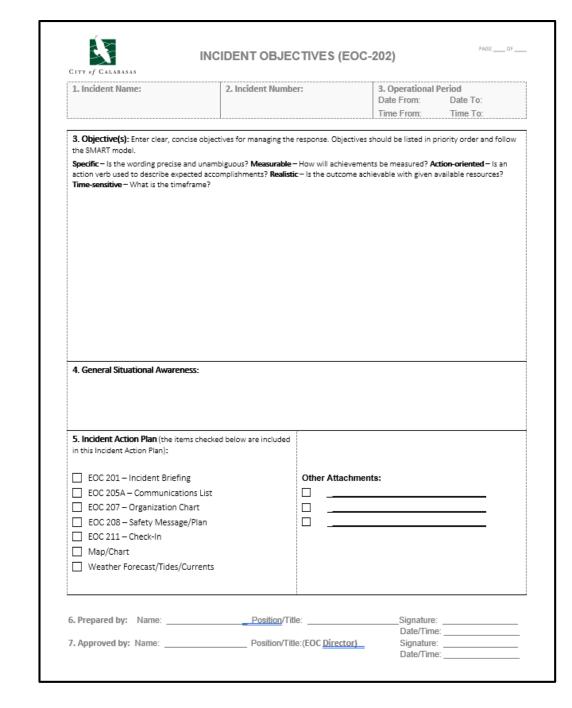
**EOC Forms** 



#### Appendix A - EOC Forms

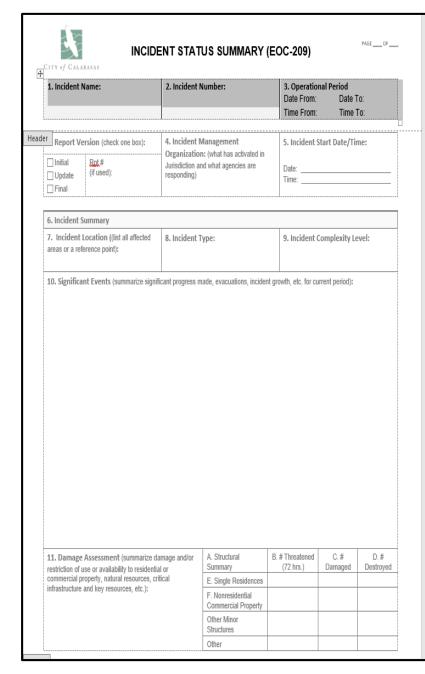
#	Name
1.	FORM_EOC 201_Incident Briefing
2.	FORM_EOC 202_Incident Objectives (EOC Action Plan)
3.	FORM_EOC 205A_Communication List (EOC Action Plan)
4.	FORM_EOC 207_Organization Chart (EOC Action Plan)
5.	FORM_EOC 208_Safety Message (EOC Action Plan)
6.	FORM_EOC 209_Incident Status Summary
7.	FORM_EOC 210_Resource Status Change
8.	FORM_EOC 211_Check-In
9.	FORM_EOC 213_Resource Request
10.	FORM_EOC 214_Activity Log
11.	FORM_EOC 215_Resource Planning Worksheet
12.	FORM_EOC 227_Claims Log
13.	FORM_EOC 230_Meeting Schedule
14.	STATUS_FORM_Communications
15.	STATUS_FORM_Energy
16.	STATUS_FORM_Mass Care
17.	STATUS_FORM_Public Works
18.	STATUS_FORM_Transportation
19.	STATUS_FORM_Water/Sanitation
20.	EOC_PLAN_Demobilization
21.	EOC_PROCLAMATIONS_Samples
22.	EOC_RESOURCE_Damage Categories
23.	EOC_RESOURCE_Planning "P" Guide
24.	CAL_OES_EOC After Action Report

**EOC Forms** 





**EOC Forms** 



#### INCIDENT STATUS SUMMARY (EOC-209)

1. Incident Name:	2. Incident Number:	3. Operational Period	
		Date From:	Date To:
		Time From:	Time To:

	A. # This Reporting	B. Total #		A. # This B. To Reporting to D
12. Public Status Summary:	Period	to Date	13. Responder Status Summary:	Period to D
C. Indicate Number of Civilians (Public) Below:			C. Indicate Number of Responders Below:	
D. Fatalities			D. Fatalities	
E. With Injuries/Illness			E. With Injuries/Illness	
F. Trapped/In Need of Rescue			F. Trapped/In Need of Rescue	
G. Missing (note if estimated)			G. Missing	
H. Evacuated (note if estimated)			H. Sheltering in Place	
Sheltering in Place (note if estimated)			I. Have Received Immunizations	
J. In Temporary Shelters (note if est.)			J. Reguire Immunizations	
K. Have Received Mass Immunizations L. Require Immunizations (note if est.)			K. In Quarantine	
M. In Quarantine				
N. Total # Civilians (Public) Affected:			N. Total # Responders Affected:	
14. Life, Safety, and Health Status/Th	reat Rema	ırks:	15. Life, Safety, and Health Threat	
an and surely and meanin season in			Management:	A. Check if Activ
			A. No Likely Threat	7. OHOUR II 7 OH
			B. Potential Future Threat	· <del> </del>
			C. Mass Notifications in Progress	· <del></del>
			D. Mass Notifications Completed	· <del> </del>
			E. No Evacuation(s) Imminent	· · · · · · · · · · · · · · · · · · ·
			F. Planning for Evacuation	· <del> -</del>
			G. Planning for Shelter-in-Place	· <del> </del>
45 W-41-5		distant	H. Evacuation(s) in Progress	
<ol> <li>Weather Concerns (synopsis of curr weather; discuss related factors that may of</li> </ol>			I. Shelter-in-Place in Progress	· <del> -</del>
weather, discuss related factors that may d	ause conce	am).	J. Repopulation in Progress	· <del> </del>
			K. Mass Immunization in Progress	
			L. Mass Immunization Complete	· <del> </del>
			M. Quarantine in Progress	·
			N. Area Restriction in Effect	
			N. Alda Resalication in Elicer	· <del> -</del>
				· <del> </del>
				·
17. Projected Incident Activity, Poten operational period and in 12-, 24-, 48-, and 12 hours:			llation, or Spread and influencing factors o	luring the next
24 hours:				
48 hours:				



**EOC Forms** 





#### RESOLUTION CONFIRMING EXISTENCE OF A LOCAL EMERGENCY\*

WHEREAS, Ordinance No. <u>Text Here</u> of the City of Calabasas empowers the Director of Emergency Services\*\* to proclaim the existence or threatened existence of a local emergency when said City is affected or likely to be affected by a public calamity and the City Council is not in session, subject to ratification by the City Council within seven days; and

WHEREAS, conditions of extreme peril to the safety of persons and property have arisen within this City, caused by <u>Text Here</u>

(fire, flood, storm, epidemic, riot, earthquake, drought, energy shortage, or other causes) commencing on or about <u>Text Here</u> .m. on the <u>Text Here</u> day of <u>Text Here</u>, 20 <u>Text Here</u>, at which time the City Council of the City of Calabasas was not in session; and

WHEREAS, said City Council does hereby find that the aforesaid conditions of extreme peril did warrant and necessitate the proclamation of the existence of a local emergency; and

WHEREAS, the Director of Emergency Services\*\* of the City of Calabasas did proclaim the existence of a local emergency within said City on the <u>Text Here</u> day of <u>Text Here</u>, 20 **Text Here**:

NOW, THEREFORE, IT IS HEREBY PROCLAIMED AND ORDERED that said local emergency shall be deemed to continue to exist until its termination is proclaimed by the City Council of the City of Calabasas, State of California.\*\*\*

Dated: <u>Text Here</u>	CITY COUNCIL
ATTEST: Text Here	City of Calabasas

<sup>\*</sup> This form may be used by a City Council to ratify the proclamation of existence of a local emergency, issued by the Director of Emergency Services.

<sup>\*\*</sup> Use appropriate title, as established by ordinance.

<sup>\*\*\*</sup> Section 8630 of the Government Code provides: "...(c) (1) the governing body shall review, at its regularly scheduled meetings until the local emergency is terminated, the need for continuing the local emergency. However, in no event shall a review take place more than 30 days after the previous review. (2) Notwithstanding paragraph (1), if the governing body meets weekly, it shall review the need for continuing the local emergency at least every 14 days, until the local emergency is terminated. (d) The governing body shall proclaim the termination of the local emergency at the earliest possible date that conditions warrant."

# **EOP Public Review Period**

- The public review draft of the 2023 Calabasas Emergency Operations Plan (EOP) is now available for comments, edits, and feedback until Thursday March 16, 2023.
- You can submit comments, edits, and feedback directly to the City of Calabasas by emailing Debbie Larson at <u>dlarson@cityofcalabasas.com</u>
- **Review Tip:** This plan provides a framework and guidance for the City of Calabasas and their partners when responding to emergencies and disasters. It is not intended to guide day-to-day events nor to be a field level tactical document.

# Questions

