

Maricela Hernandez

Subject: FW: Power Outage March 5, 2022

From: Robert Lia <robertlia@gmail.com>

Sent: Monday, March 6, 2023 11:36 AM

To: Alicia Weintraub <aliciaweintraub@earthlink.net>; info <info@cityofcalabasas.com>; David Shapiro <Dshapiro012512@gmail.com>; Edward Albrecht <edwardalbrecht4@gmail.com>; James Bozajian - External <jrbozajian@earthlink.net>; Peter Kraut <peterakraut@gmail.com>

Subject: Re: Power Outage March 5, 2022

aweintraub@cityofcalabasas.com d shapiro#cityof
[calabasas.com](mailto:aweintraub@cityofcalabasas.com)

Dear David and Alicia.

I tried to send this email to you directly, but it was returned.

On Mon, Mar 6, 2023 at 10:37 AM Robert Lia <robertlia@gmail.com> wrote:

Set forth below is a listing of the reportage from SCE concerning the power outage on March 5, 2022.

The power went out at 12:16 PM March 5, 2023

1. Text notification at 1:17 PM - SCE: Repair outage #000800215777 at 27096 ESWARD DR started on 3/5 at 12:16 PM and may affect your service. We'll keep you updated. We apologize. Info: sce.com/outage. To stop reply STOP.

2. Email notification at 5:02 PM -

Power Outage Status Update

Dear LIA,ROBERT,

This is an update on the outage affecting your area.

We apologize for any inconvenience this temporary outage may have caused, and appreciate your patience as we work to restore your service

and increase system reliability.

Sincerely,



Heather Rivard
SVP Transmission & Distribution

Outage # 000800215777	
Estimated Start	Estimated End
03/05/2023 at 12:16 PM	03/05/2023 at 06:30 PM

Outage Reason analyzing problem

3. Text notification at 5:02 PM - SCE: We estimate that your power at 27096 ESWARD DR will be restored by 3/5 at 6:30 PM. Thanks for your patience. Info: sce.com/outage. To stop reply STOP.

4. Email notification at 7:02 PM -

Power Outage Status Update

Dear LIA,ROBERT,

This is an update on the outage affecting your area.

We apologize for any inconvenience this temporary outage may have caused, and appreciate your patience as we work to restore your service and increase system reliability.

Sincerely,



Heather Rivard
SVP Transmission & Distribution

Outage # 000800215777

Estimated Start	Estimated End
03/05/2023 at 12:16 PM	03/05/2023 at 08:30 PM

Outage Reason analyzing problem

-5. Text notification at 7:02 PM --SCE: We estimate that your power at 27096 ESWARD DR will be restored by 3/5 at 8:30 PM. Thanks for your patience. Info: sce.com/outage. To stop reply STOP.

6. -5. Text notification at 7:47 PM - SCE: We estimate that your power at 27096 ESWARD DR will be restored by 3/6 at 2:00 AM. Thanks for your patience. Info: sce.com/outage. To stop reply STOP.

7. Email notification at 7:52 PM -

Power Outage Status Update

Dear LIA,ROBERT,

This is an update on the outage affecting your area.

We apologize for any inconvenience this temporary outage may have caused, and appreciate your patience as we work to restore your service and increase system reliability.

Sincerely,



Heather Rivard
SVP Transmission & Distribution

Outage # 000800215777	
Estimated Start	Estimated End
03/05/2023 at 12:16 PM	03/06/2023 at 02:00 AM

March 6, 2023

7. Email notification at 1:34 AM

Power Restored

Dear LIA,ROBERT,

Power should have been restored to your area.

Sincerely,



Heather Rivard

SVP Transmission & Distribution; 20 PM

Outage # 000800215777	
Estimated Start	Outage Status
03/05/2023 at 12:16 PM	Power Restored

A chronology of absurdity.

At 5:02 PM, March 5, 2023, the SCE said the outage would end by 6:30 PM. They were still analyzing what the problem was.

At 7:02 PM, March 5, 2023, the SCE said the outage would end by 8:30 PM. They were still analyzing what the problem was.

At 7:47 and 7:52 PM, March 5, 2023, the SCE said the outage would end by 2:00 AM March 6. They were still analyzing what the problem was.

It is evident from reviewing the above facts, that SCE does not know what they are doing, that SCE systematically puts put false and misleading information, and that remedial action must be taken by the City.

Sadly, Saratoga Hills residents have a long history of SCE's failed attempts to resolve the issues that impact our community.

Since the start of 2023 we have suffered the following outages:

January 10th, 12:57 PM to 11:19 PM 10 hours

February 24. 9:19 PM to 9:20 PM a few seconds

March 1, 3:34 AM to 3:35 AM. a few seconds

March 1, 9:13 PM to 2:12 AM AM 5 hours

March 5, 12:16 PM to 2:21 PM

Don't dismiss the very short outages. For many people, these outages require resetting many clocks throughout their homes.

It is time for the City to take a stand against the abysmal service provided by SCE.

“And ye shall know the truth and the truth shall make you free”

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“And ye shall know the truth and the truth shall make you free”

Maricela Hernandez

Subject: FW: Question for 3-8-23 meeting

From: Skahan1 <skahan1@aol.com>

Sent: Friday, February 24, 2023 11:01 AM

To: info <info@cityofcalabasas.com>

Subject: Question for 3-8-23 meeting

Regarding the issue of SCE.

With the latest power outage on 2-4-23 (11:29 PM), I texted and called SCE to report the problem. You get an automated response that your issue has been reported.

Sunday morning at 9:01 AM I get a text that power has been restored.

Granted the power was restored in about an hour. My question is why does it take so long to get any communication from SCE?

You can never get anyone on the telephone after business hours and we are left in the dark.

Thank you,

Susan Kahan
26638 Country Creek Lane
Calabasas, CA 91302

818-424-8825