

COUNTY OF LOS ANGELES

DEPARTMENT OF ANIMAL CARE AND CONTROL

PREPARED FOR THE
CITY OF CALABASAS

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2023



ABOUT THE DEPARTMENT

- County of Los Angeles Department of Animal Care and Control (DACC) serves unincorporated Los Angeles County and 45 contract cities
- Operates seven animal care centers located throughout Los Angeles County
- Serves more than three million residents and about 25,000 animals annually
- Some of the services we provide:
 - Animal care and sheltering and veterinary care
 - Emergency response to wildfires/disasters
 - Field services, including dangerous dogs
 - Animal neglect and abuse investigations
 - Pet and business licensing
 - Community outreach and education
 - Barking/noise abatement



SOCIALLY CONSCIOUS ANIMAL SHELTERING (SCAS)

- Adopted by DACC in June 2019
- Mission is to maximize positive outcomes while also balancing animal comfort and public safety
- Some principles of SCAS include:
 - Ensure every unwanted or homeless animal has a place to go for shelter and care
 - Make every healthy and safe animal available for adoption
 - Alleviate animal suffering and make appropriate euthanasia decisions
 - Foster a culture of transparency and ensure policy aligns with community needs





MANAGED INTAKE

- Implemented in March 2020 during the onset of the COVID-19 pandemic
- **Community Engagement** – Gives the community opportunities to foster, network with animals, and facilitate adoptions
- **Owned Pets** – Provide resources such as food, training, medical care, and supplies to support pet ownership
- **Stray Animals** – Encourage residents to allow healthy, free-roaming cats to remain where they live, as well as pet reunification strategies for found dogs
- **Public Safety and Animal Welfare** – Sick or injured animals, or those deemed to pose a safety threat, are impounded by DACCC

OPEN ADMISSION (old model)

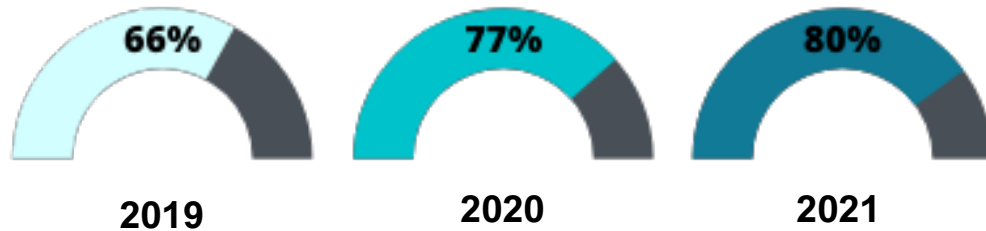
- Pet owners looking to surrender animals have few options available
- All animals accepted at animal care centers, whether healthy or not
- Intake of about 60,000 animals annually
- Sick and/or injured animals accepted at animal care centers
- No appointments available

MANAGED INTAKE (new model)

- DACC provides resources to keep pets and pet owners together, when possible
- Generally defers impoundment of healthy, free-roaming cats
- Intake of about 26,000 animals annually
- Sick and/or injured animals continue to be accepted at animal care centers
- Care centers offer specific walk-in hours and appointment-based system
- Counseling services available

THE IMPACT OF MANAGED INTAKE

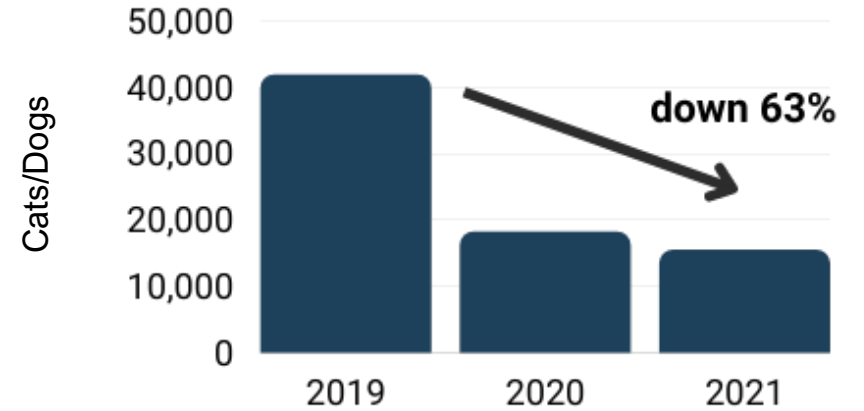
Cat/Dog Live Release Rate increased by 14% from 2019 to 2021.



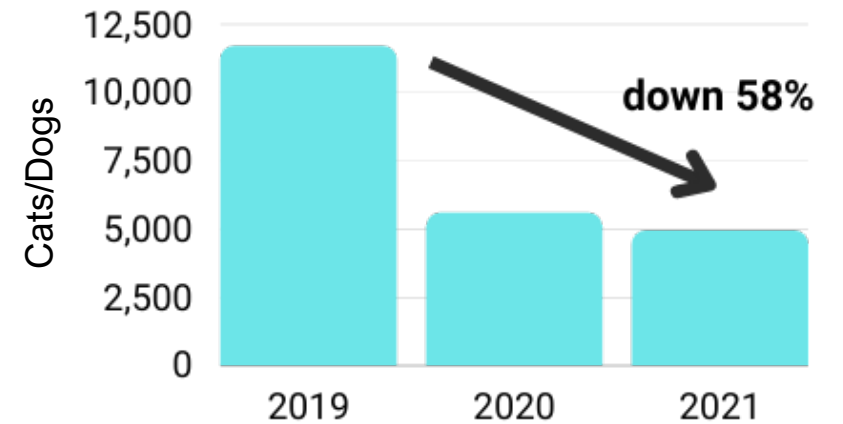
Return-to-owner (RTO) rate increased from 14% in 2019 to 20% in 2021.



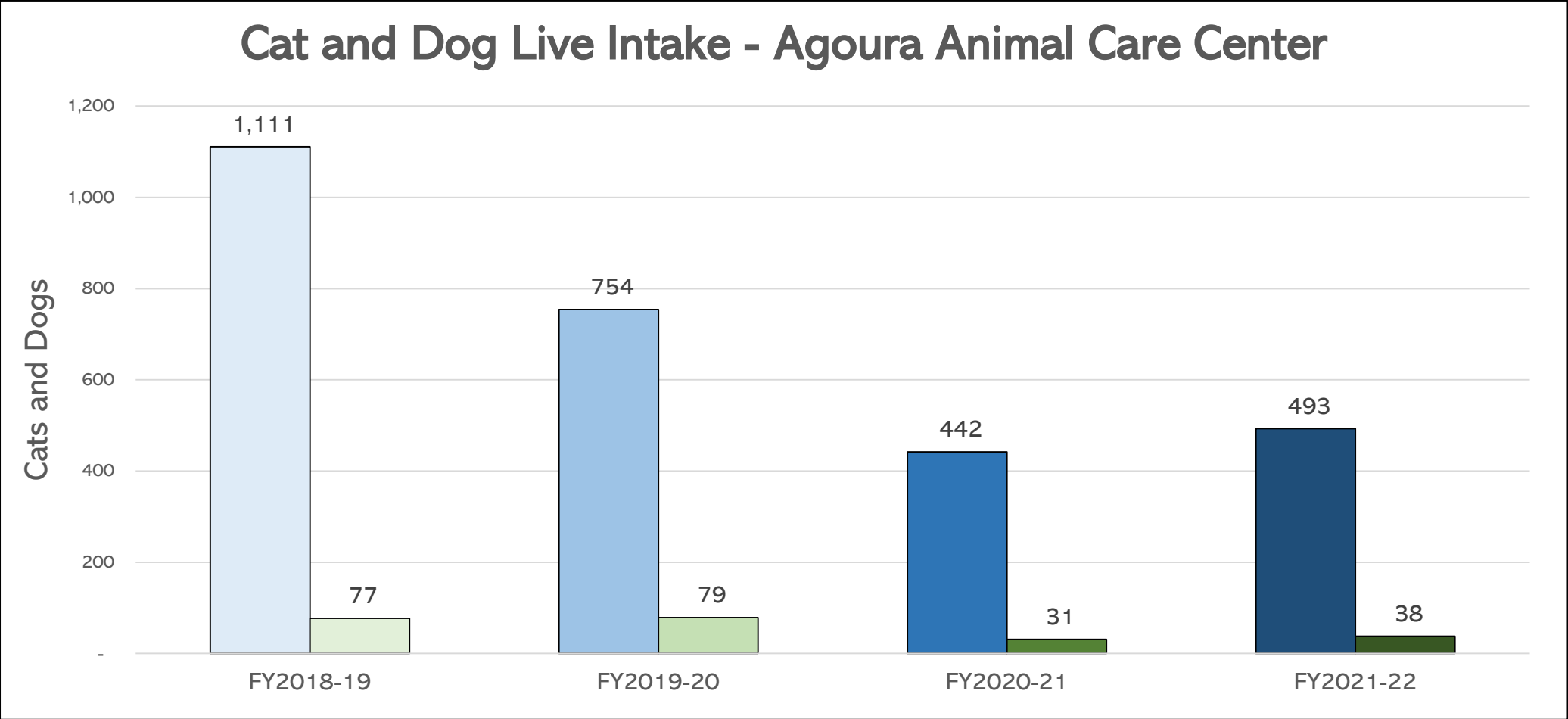
Stray Intake



Owner Surrenders

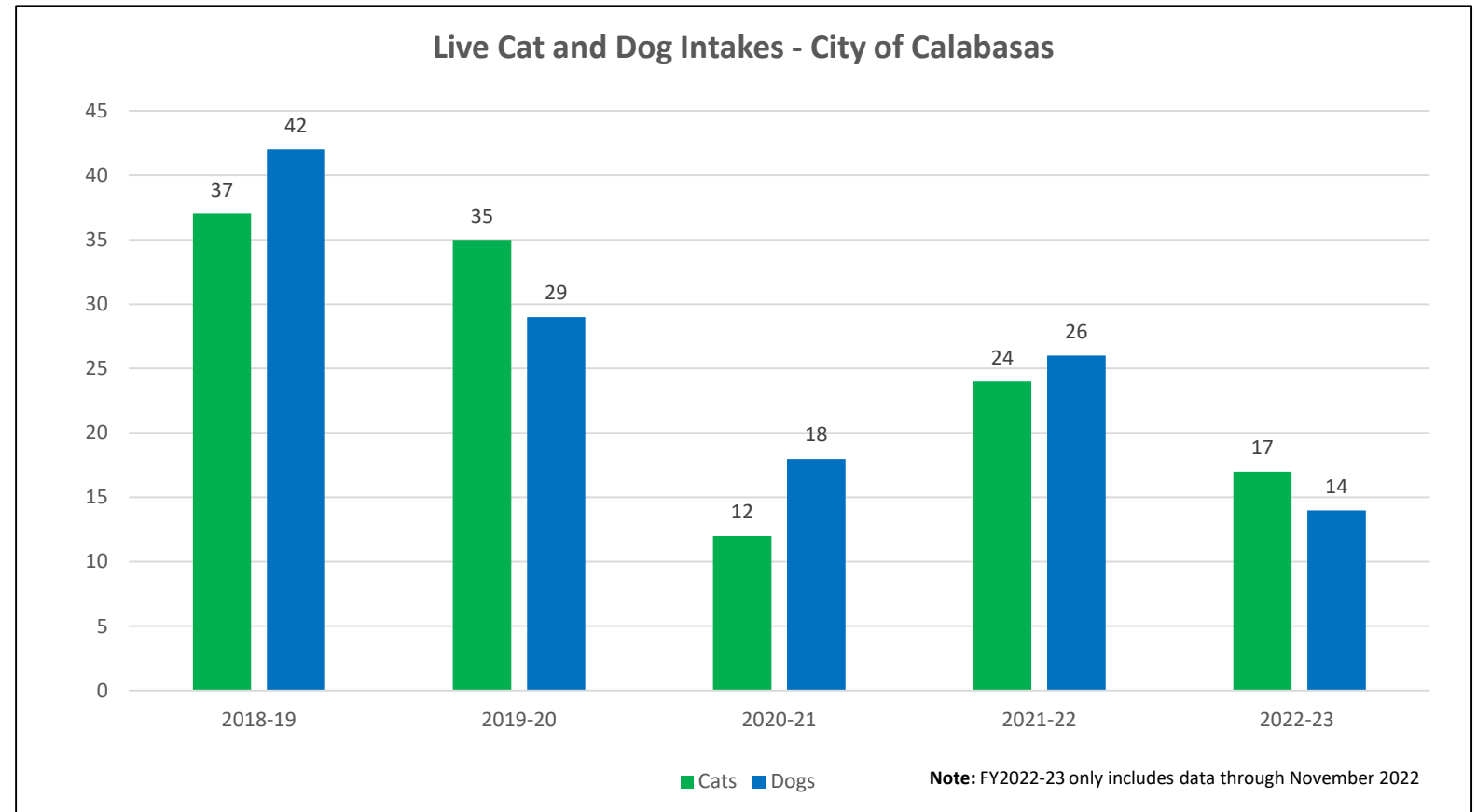


AGOURA ANIMAL CARE CENTER STATS



CITY OF CALABASAS ANIMAL INTAKE

- Dog and cat intake down **37%** in FY2021-22 compared to 2018-19 (pre-managed intake)
- **Reduces city costs** since dogs/cats are billed on a per impound basis
- Resources offered to pet owners to reduce preventable animal surrenders (PAF Programs)



PETS ARE FAMILY (PAF) OUTREACH PROGRAMS

- Care Voucher
 - Basic veterinary care, pet food and supplies, temporary animals housing, and medical grooming
 - 540 vouchers issued in 2021 to pet owners in need
- 24/7 Medical Helpline
- Pet Food Pantry
- Vet@ThePark
- Good Neighbor Cat Program
- Funded by grants and the Los Angeles County Animal Care Foundation





COYOTES

- The California Department of Fish and Wildlife does not allow the relocation of wild animals
- DACC does not pick up wild animals unless they are sick, injured, and/or required medical attention
- Sick or injured wildlife can be reported through an online service request or by calling **(661) 940-4191**

GRANTS & DONATIONS

- DACC receives over \$1 M in grants and donations annually
- Nonprofit partners include the ASPCA, Petco Love, the Annenberg Foundation, and dozens of others!
- Supports PAF outreach programs, adoptions promotions, reduced owner redemption fees, and upgrades at animal care centers



ANNENBERG
FOUNDATION



Maddie's
Fund





- Dreams Come True
- Grooming Gives Hope
- Noah's Legacy
- Care Center Improvements
- Care Voucher
- Medical equipment and supplies

Before



After



www.lacountyanimals.org



QUESTIONS?

THANK YOU

FROM DACC

