



Residential Time-of-Use Transition



Presentation to the
City of Calabasas City Council

January 26, 2022



Residential TOU Default Transition

- ⚡ Per state law, California's investor-owned utilities (IOUs) began defaulting residential customers to Time-of-Use (TOU) rates in October 2020.
- ⚡ SCE is transitioning customers across its territory through May 2022.
- ⚡ Eligible Clean Power Alliance residential customers will be transitioned to TOU rates in February and March of 2022.



Use less electricity from 4–9pm when less clean energy is available.

CPA Customer's Default Transition

Timing of default TOU transition for CPA member communities

February 2022

- ⚡ Alhambra
- ⚡ Arcadia
- ⚡ Carson
- ⚡ Claremont
- ⚡ Downey
- ⚡ Hawaiian Gardens
- ⚡ Hawthorne
- ⚡ Manhattan Beach
- ⚡ Paramount
- ⚡ Redondo Beach
- ⚡ Rolling Hills Estates
- ⚡ Sierra Madre
- ⚡ South Pasadena
- ⚡ Temple City
- ⚡ Whittier
- ⚡ Unincorporated Los Angeles County

March 2022

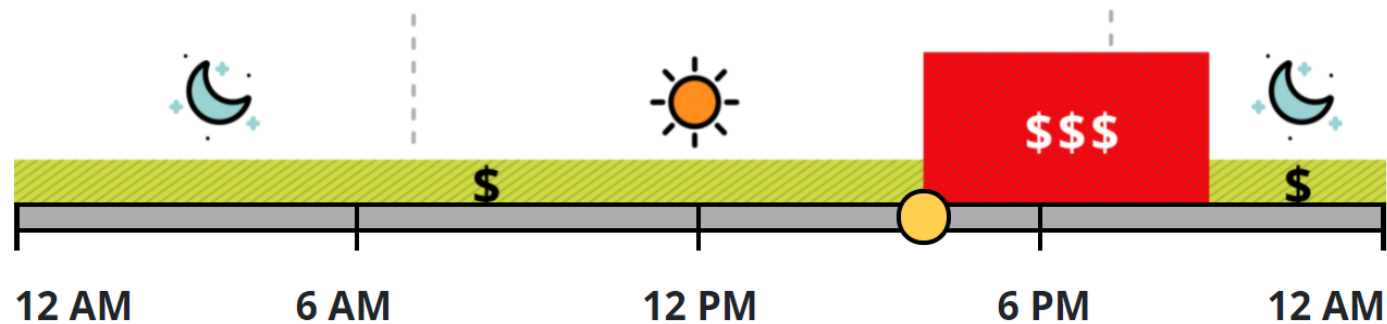
- ⚡ Agoura Hills
- ⚡ Beverly Hills
- ⚡ Calabasas
- ⚡ Camarillo
- ⚡ Culver City
- ⚡ Malibu
- ⚡ Moorpark
- ⚡ Ojai
- ⚡ Oxnard
- ⚡ Santa Monica
- ⚡ Simi Valley
- ⚡ Thousand Oaks
- ⚡ Ventura
- ⚡ West Hollywood
- ⚡ Westlake Village
- ⚡ Unincorporated Ventura County



Residential TOU Rates

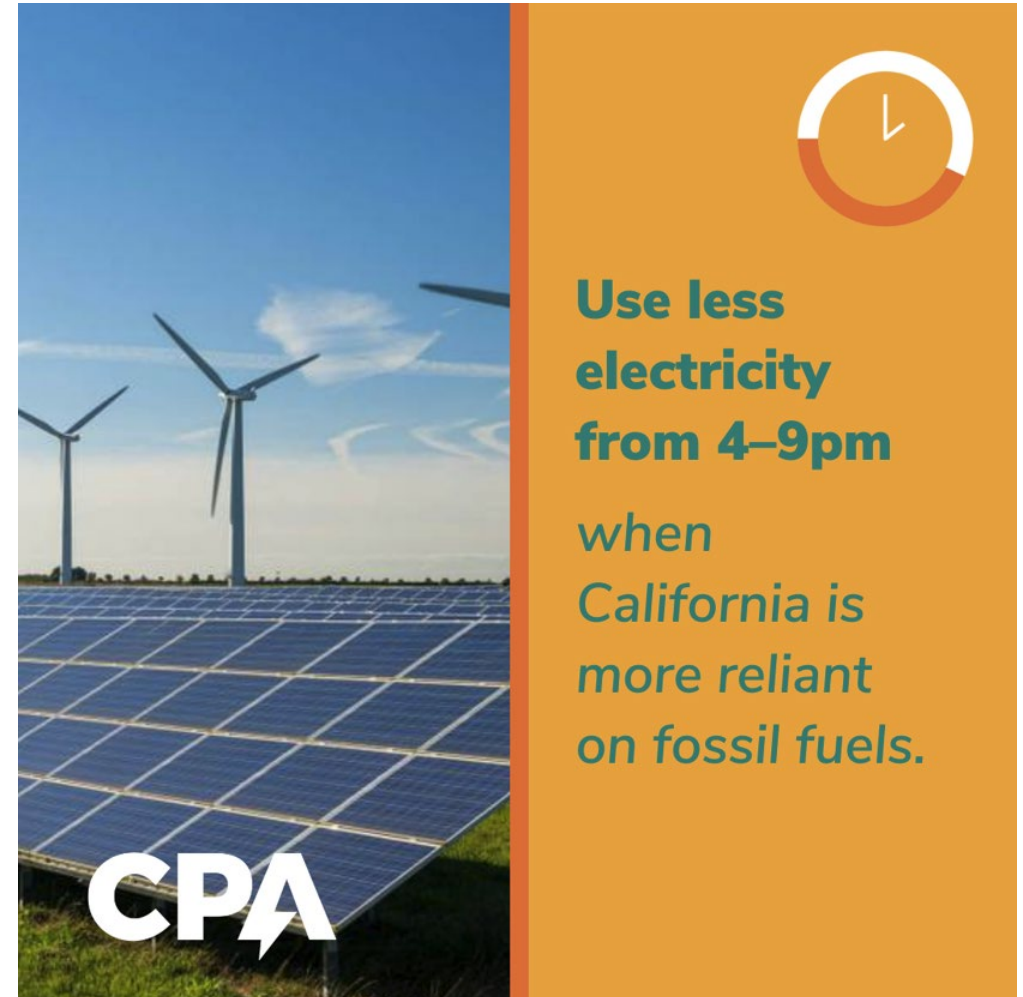
- ⚡ TOU rates provide customers with an incentive to reduce their power consumption during the period of peak demand – which is weekdays between 4PM and 9PM, when energy demand and prices are highest.
- ⚡ Most commercial customers statewide have been on default TOU rates for several years.
- ⚡ Approximately 100,000 CPA residential customers, including more than 11,000 Net Energy Metering (NEM) customers, are already on voluntary TOU generation and delivery rates.

TOU 4-9 P.M. Rate Plan



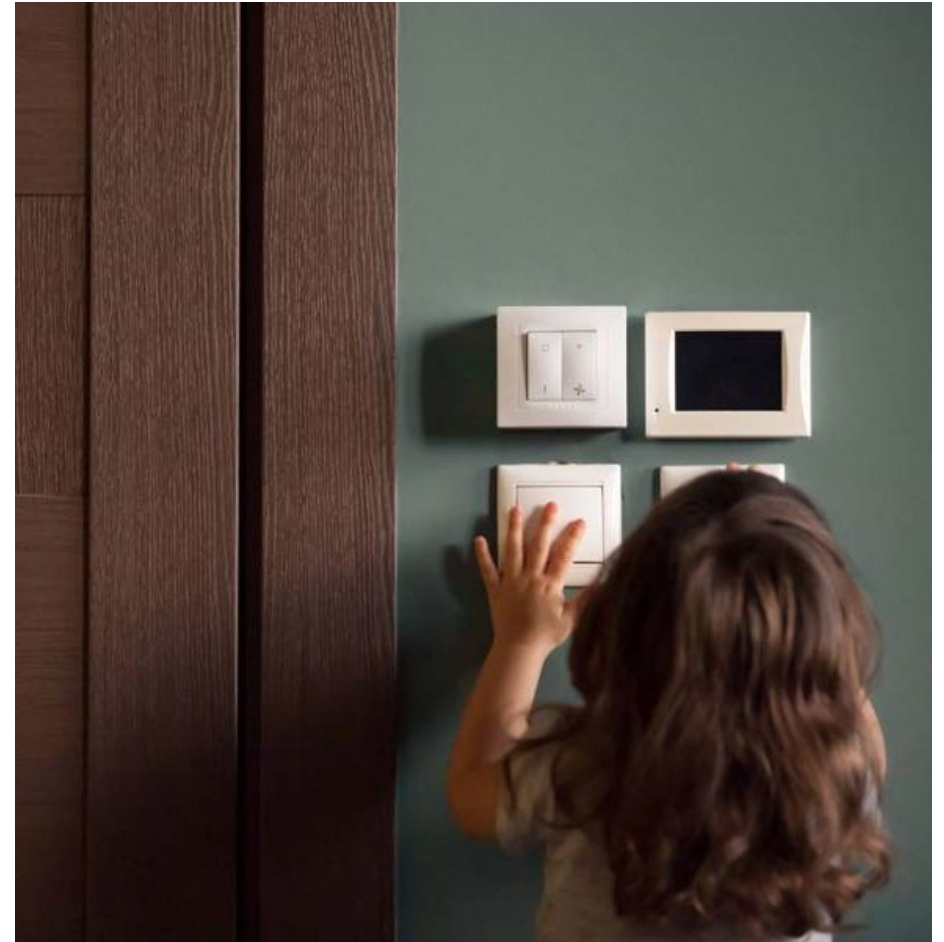
Customer Notifications

- ⚡ Customers will receive three notices by mail: 90 days prior to their transition date, 30 days prior, and a welcome letter at the time of transition
- ⚡ Most CPA customers received their first notification in November or December.
- ⚡ The notices provide information on:
 - ⚡ Estimated bill impact of TOU versus flat rates based on your past usage
 - ⚡ Automatic enrollment in bill protection
 - ⚡ How to opt-out of the default TOU rate if desired, by phone, mail or online.



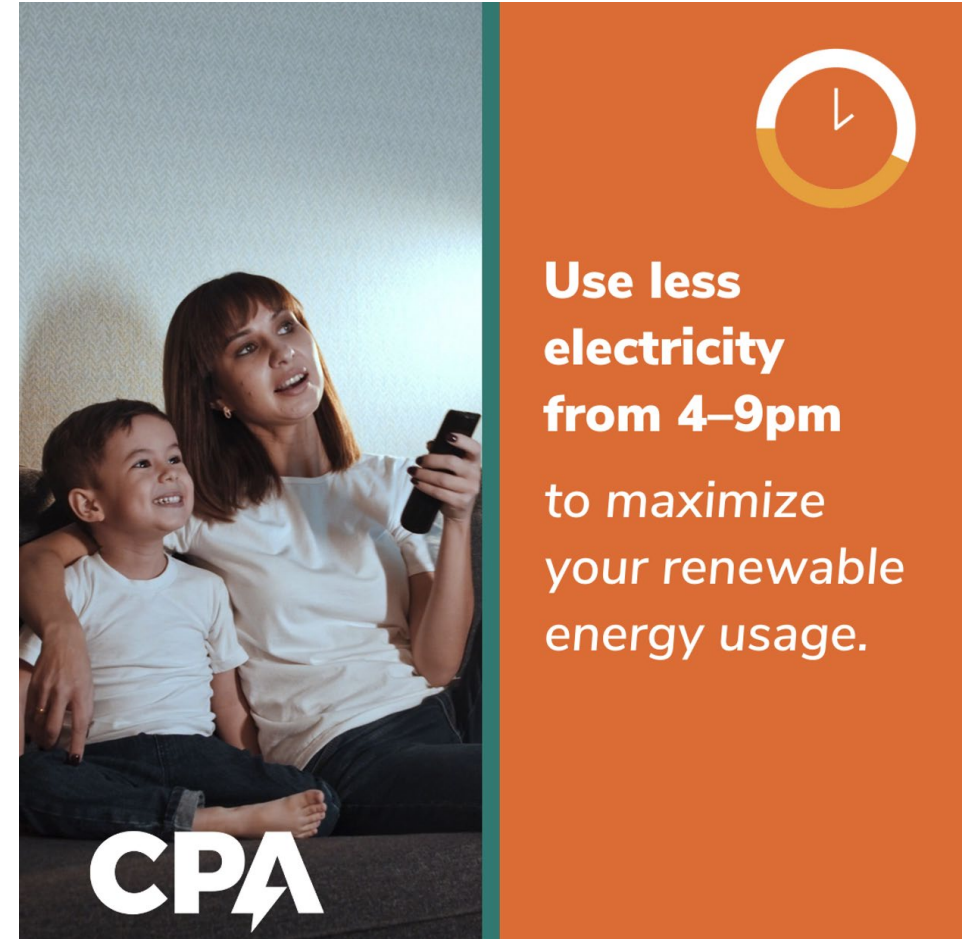
Customers can try TOU risk-free

- ⚡ **Customers do not need to take any action** You will be automatically placed on either the TOU-D-5-8pm or TOU-D-4-9pm rate, whichever is better for your household based on past usage.
- ⚡ **Customers will automatically receive 12 months of bill protection** when they are switched from a Domestic flat/tiered rate to a TOU
 - ⚡ If you pay more on a TOU plan for the first 12 months than you would have paid on your previous plan, you will receive a bill credit for the difference at the end of twelve months.
- ⚡ **Customers can switch at any time** to a flat/tiered rate or to a different TOU plan.



Customers have the power to choose

- ⚡ Customers can opt out of Time-of-Use rates at any time:
 - ⚡ Online: Fill out the form on sce.com/toutransition
 - ⚡ Mail: Return the reply form included with your notification letter
 - ⚡ Phone: Call SCE's dedicated TOU line, 877-287-2140
- ⚡ CPA encourages customers to try out the new TOU rates risk-free for up to 12 months
- ⚡ Shifting usage away from the times of day when electricity is most expensive can lower your bills and help the environment



TOU Rates Can Save Customers Money

- ⚡ TOU rates benefit customers who can shift usage away from “peak” hours of 4-9PM.
- ⚡ Run your dishwasher, washer and dryer during off peak hours.
- ⚡ Utilize LED lightbulbs and smart power strips in your home to reduce unavoidable energy usage.
- ⚡ Switch to energy-efficient appliances. Smart appliances and thermostats can be set to operate during specific times of day.
- ⚡ Unplug electronics when they are not in use and turn off all unnecessary lights.

Time-of-Use tip

*Run appliances
in the morning
or late at night
to save money.*

**Use less
electricity
from 4–9pm**

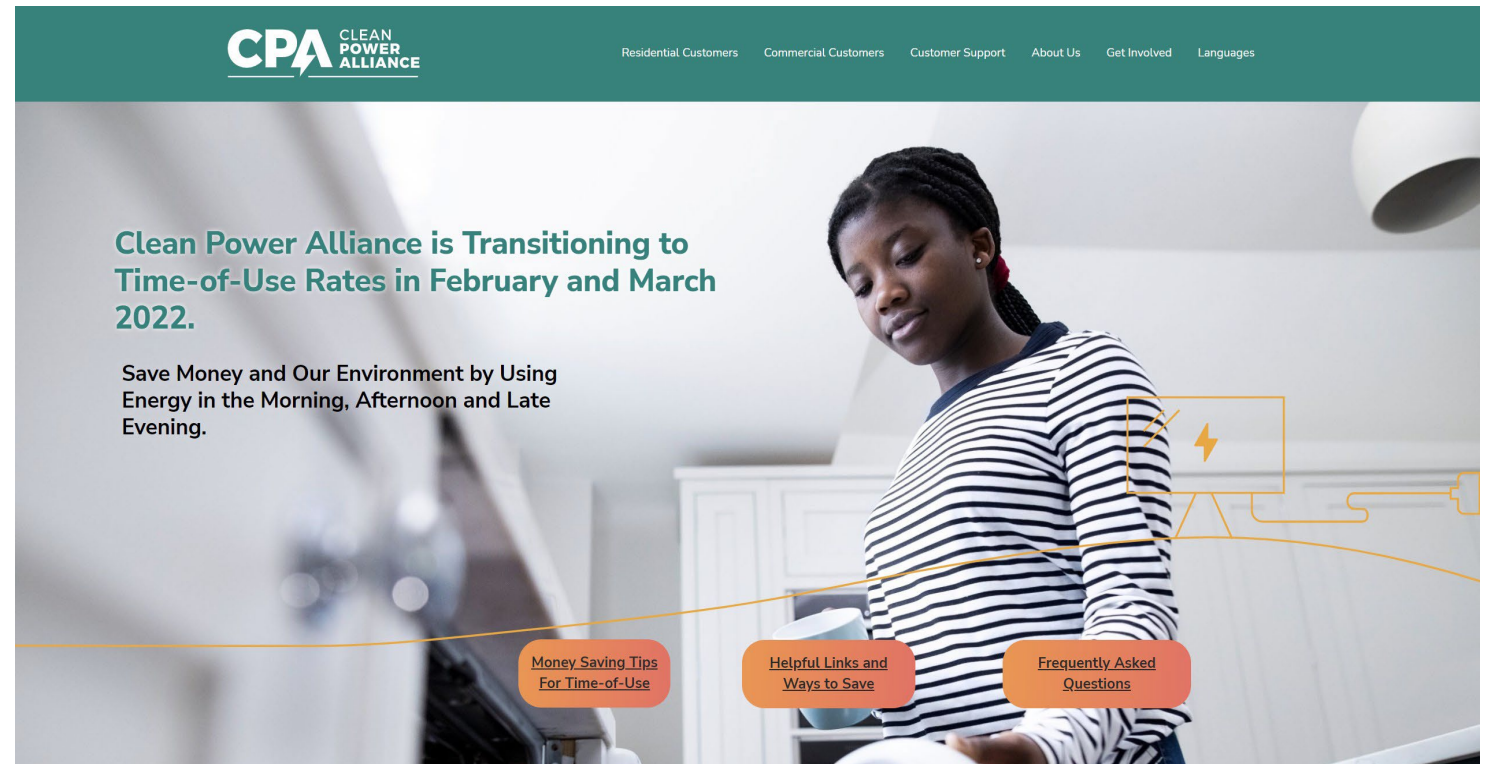
CPA



Connect with CPA for more information

Online: cleanpoweralliance.org/timematters

Customer Service: 888-585-3788 or customerservice@cleanpoweralliance.org



The screenshot shows the Clean Power Alliance website. The header includes the CPA logo and navigation links: Residential Customers, Commercial Customers, Customer Support, About Us, Get Involved, and Languages. The main content area features a news article titled "Clean Power Alliance is Transitioning to Time-of-Use Rates in February and March 2022." with a sub-headline "Save Money and Our Environment by Using Energy in the Morning, Afternoon and Late Evening." Below the article are three orange call-to-action buttons: "Money Saving Tips For Time-of-Use", "Helpful Links and Ways to Save", and "Frequently Asked Questions". The background of the article is a photo of a woman in a striped shirt looking at a washing machine.

 facebook.com/cleanpoweralliance

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**Thank you,
CALABASAS**



Questions

