

## COMMUNICATIONS AND TECHNOLOGY COMMISSION AGENDA REPORT

**DATE:** OCTOBER 15, 2021

TO: COMMUNICATIONS AND TECHNOLOGY COMMISSION

FROM: MICHAEL RUSSO, COMMUNICATIONS DIRECTOR

BY: MOLLY RICHMOND, EXECUTIVE ASSISTANT

SUBJECT: CITY SMART PHONE APP USAGE

MEETING OCTOBER 19, 2021

DATE:

## **BACKGROUND/DISCUSSION**

Below is the City Smart Phone App usage reports since our last meeting:.

Complaint Type	Requests Submitted
Weeds, trash and debris	8
Weed abatement/brush clearance	7
Waste overflow or excessive debris of waste on private property	6
Waste overflow of city trash receptacles	1
Waste in or alongside the public right of way	6
Waste container placement	5
Unsanitary residential conditions	2
Trees & plants	14
Trash bin permit	1
Traffic Signals	5
Traffic/Miscellaneous/Other	14
Street sweeping	3
Street repair/potholes	15
Street maintenance - miscellaneous/other	29
Street lighting	8
Storm drain maintenance	1
Signs & striping	5
Sidewalks, curbs & gutter repair	9
RV parking violations	9
Request for inspection – Building	1
Recycling	1
Recreation class question	1

## **Complaint Type Requests Submitted** Planning & zoning inquiry 1 Pest control 1 Other 1 3 Obstruction of city right of way Medians/parkways 3 7 Landscape – miscellaneous/other 7 Irrigation (broken sprinkler) Intersection/sight distance problem 2 Inspections - miscellaneous/other 5 Housing violations 10 Homeless person encounter (non-emergency) 9 2 Graffiti on public right of way 3 Graffiti on private property Faulty swimming pool barrier 1 Environmental - miscellaneous/other 4 Dial-A-Ride 1 Crosswalk request 3 4 Construction without building permits Construction after allowable hours 3 9 City services - miscellaneous/other 19 Boat or trailer parking violations 2 Address placards 6 Abandoned or inoperable vehicles