



Dear CTSC member,

In an effort to enhance the member experience we have the new **Empower ME** Portal Site.

Using the **Empower ME** portal provides the ability to:

- Book fitness classes 48 hours in advance & Aqua Fit classes 50 hours in advance.
- View and Edit personal and billing information
- View current and previous invoices and payments
- View past account activity
- Print Check in History
- Pay balances and more!
- At this time you cannot book tennis courts on the EME. You will have to call in to make court reservations

To get started using **Empower ME** portal, please visit and bookmark [www.ourclublogin.com/510606](http://www.ourclublogin.com/510606) and log in using the Membership ID for both your Username and Password the first time you visit the portal, you will then be prompted to change both.

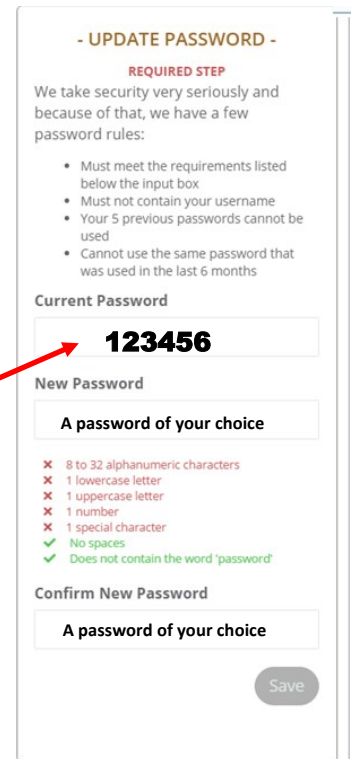
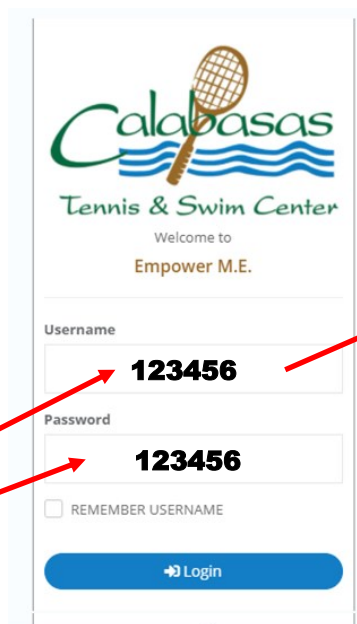
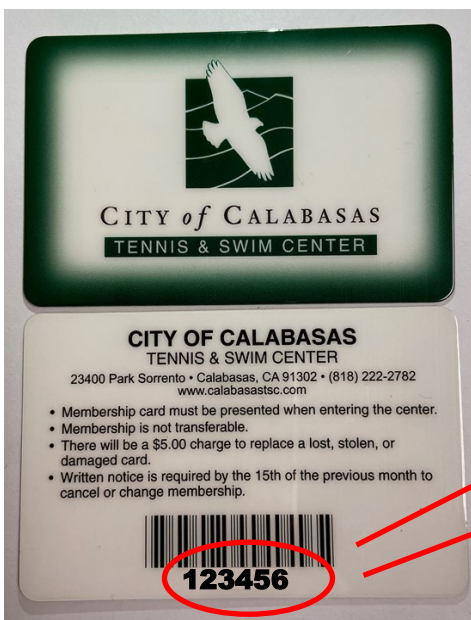
Your Membership Card with your Membership ID (Barcode ID Number). Your Membership ID will be used as both as your Username & Password.

Please use **YOUR** information not the example information below.

Our new Empower ME Portal site:  
[www.ourclublogin.com/510606](http://www.ourclublogin.com/510606)

Log on using your Membership ID for both Username and Password

Prompt to create a new password  
Current password is your Membership ID  
Create a new password that is unique to you.



**Dashboard**

- My Account
  - Pay your Account Balance or review/print Account History
- My Upcoming Appointments
  - You have no scheduled appointments.
  - Book Appointment
- My Upcoming Classes
  - View/Book/Edit your Fitness class reservations.
- My Info
  - Pay your Account Balance or review/print Account History
- My Family
  - Members on you membership can View/Book/Edit their reservations

**Visits By Month**

| Month | Visits |
|-------|--------|
| Aug   | 0      |
| Sep   | 0      |
| Oct   | 0      |
| Nov   | 1      |
| Dec   | 1      |
| Jan   | 0      |

Visits this month: 0, Visits last month: 1, Visits this year: 0

Calabasas Tennis

**Contact**  
 23400 Park Sorrento  
 Calabasas, CA 91302  
 Ph: (818) 222-2782  
 Em:

**Privacy & Security**  
 Privacy Policy

## Account History – View it ! Print it !

**HISTORY** Print History

**PAUL WALKER**  
 1234 North 145th  
 Granada Hills, CA 91344

**CALABASAS TENNIS**  
 23400 Park Sorrento  
 Calabasas, CA 91302

**Date Range**  
 Choose a start date: 12/1/2020  
 Choose an end date: 2/28/2021  
 Search Dates

**Search**  
 Search in table

You can search by any of the column fields such as date, description, etc.

| Due Date   | Invoice Date | Description                             | Payment ? | Invoice Amount ? | Balance | Receipt # |
|------------|--------------|---|-----------|------------------|---------|-----------|
| 02/01/2021 | 01/05/2021   | Total Body 01/06/2021                   |           | \$0.00           | \$0.00  | 1048030   |
| 02/01/2021 | 01/05/2021   | Core Strength/Simply Stretch 01/06/2021 |           | \$0.00           | \$0.00  | 1048029   |
| 02/01/2021 | 01/05/2021   | Cycling 01/05/2021                      |           | \$0.00           | \$0.00  | 1048028   |
| 01/01/2021 | 12/23/2020   | Yoga 12/24/2020                         |           | \$0.00           | \$0.00  | 1048011   |
| 01/01/2021 | 12/03/2020   | Cardio Sculpt 12/08/2020                |           | \$0.00           | \$0.00  | 1047962   |
| 12/01/2020 |              | Payment                                 | \$75.00   |                  | \$0.00  | 1047955   |
| 12/01/2020 | 12/01/2020   | Tennis Prorated Dues                    |           | \$75.00          | \$75.00 | 1047954   |

Print History

Book a Fitness Class—

Select Classes

Dashboard / Select Classes

Select Date: Day Of / Week Of. 1/6/2021

Select Club: Calabasas Health

Select Category: ALL

Class Filters: Always Calabasas Health

Filter type of classes: Sample: Cycling, Yoga... [MORE FILTERS](#)

Select a date \* 48 hours in advance or 50 hours for Aqua fit classes & cut off for online reservations is 1

Fitness Classes available for day selected

| Wednesday          |  | 1/6/21 |
|--------------------|--|--------|
| 8:30 AM<br>60 Min  | <b>CYCLING</b><br>Inst:<br>Walker, Jane: Not Eligible<br>Walker, Paul: Not Eligible              | >      |
| ENROLLED           |  |        |
| 11:00 AM<br>60 Min | <b>CORE STRENGTH/SIMPLY STRETCH</b><br>Inst:<br>Walker, Jane: Enrolled<br>Walker, Paul: Enrolled | >      |
| 12:00 PM<br>60 Min | <b>CYCLING</b><br>Inst:<br>Walker, Jane: Not Eligible<br>Walker, Paul: Not Eligible              | >      |
| 12:00 PM<br>60 Min | <b>PILATES</b><br>Inst:<br>Walker, Jane: Not Eligible<br>Walker, Paul: Not Eligible              | >      |

Cycling

Class Instructor:  
Class Length: 60 min  
Date: 01/08/2021  
Time: 5:30 PM

- CLASS DESCRIPTION -  
Indoor cycling class will get you sweating. Non-stop workout!

Walker, Jane

Walker, Paul

Cancel Sign Up

Select the member taking the class and sign up

Cycling

Walker, Jane  
Payment Options  
Free

Walker, Paul  
Payment Options  
Free

Success  
Enrollment succeeded, receipt number: 1048032  
OK

Cancellation Policy  
Please contact your club regarding the cancellation policy.

Cancel Continue

Calabasas  
Tennis & Swim Center

My Packages | Log out

Thank You  
Dashboard / Select Classes / Thank You

THANK YOU FOR YOUR ORDER  
The receipt # for this transaction is: 1048032  
Print Receipt

Have fun!  
Everything was processed and you are all ready to go.  
Participants with a valid email address on file will receive a confirmation email with details of this purchase.

Dashboard | Classes | Courses / Events | Appointments

Next Window

Next Window

The EME will send you a confirmation email.






Sign up for additional classes or Appointments

## Edit your Profile

### Manage Profile

Dashboard / Manage Profile

#### What Would You Like To Edit?


|   |                                  |
|---|----------------------------------|
|  Username               | Change your username             |
|  Password               | Change your password             |
|  General Information    | Update your personal information |
|  Group Activity Options | Not available right now.         |
|  Interests              | Share with us your interest      |

## Manage the members on your membership

### Manage Family

Dashboard / Manage Family

#### Who Would You Like To Manage?

 Jane Walker

Member Balance: \$0.00 DUE [Pay Now](#)

Select the member

Barcode ID: 6757664

- MEMBER OPTIONS -

HEAD OF HOUSEHOLD OFF

Make this member the head of household

INVITE JANE

Would you like to invite this person to use this site? If so, enter a valid email address and we will send an email with instructions.

Email: NA

Send this member an email

[Send](#)

# Edit/Cancel my Appointment/Fitness Class

### My Upcoming Appointments

01/08/2021 25 MIN LAP LANE  
1:30 PM  
30 Min  
Lane 1  
Calabasas Health

[Add To Calendar](#) [Edit](#)

\* Widget displays 2 weeks out

[Book Appointment](#)

### My Upcoming Classes

01/08/2021 CYCLING  
8:30 AM 60 Min  
Calabasas Health

[Add To Calendar](#) [Unenroll](#)

01/08/2021 CYCLING  
5:30 PM 60 Min  
Calabasas Health

[Add To Calendar](#) [Unenroll](#)

\* Widget displays 2 weeks out

[Class Schedule](#)

Edit /cancel Appointments or Fitness Classes by clicking on Widget

Add to your device's calendar

Next Window

## Edit Appointment

Dashboard / My Calendar / Edit Appointment

### Appointment Details

25 Min Lap Lane  
Category: Aquatics  
Type: Appointment  
Start Date: 01/07/2021  
Start Time: 12:30 PM  
Duration: 30 min  
Is Recurring: No  
For: Walker, Paul  
Location: Calabasas Health  
Resources: Lane 1

What would you like to do?  
[Change](#) [Cancel](#)

There are no fees for changing this appointment.

[Proceed With Change](#)

Change or Cancel your appointment.

Next Window

## Unenroll

My Calendar / Unenroll

### Details

Cycling  
Type: Class  
Date: 01/08/2021  
Start Time: 5:30 PM  
Duration: 60 min  
Instructor / Trainer:  
Location: Calabasas Health  
Category: Fitness Classes

### Review

[REFUND](#)

This Class is non refundable

[Cancel](#) [Unenroll](#)

Please call Calabasas Health at (818) 222-2782 with questions and concerns.

Primetime members all classes are free. Non-Prime members are charged for classes outside of their assigned hours.

Dashboard | My Packages | Log Out

My Calendar

Dashboard / My Calendar

## Another way to manage your membership options

### View your schedule

VIEW ACTIVITIES AT: ALL

ADDITIONAL FILTERS

List View | Calendar View | History

January 2021

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|--------|--------|---------|-----------|----------|--------|----------|
| 27     | 28     | 29      | 30        | 31       | 1      | 2        |
| 3      | 4      | 5       | 6         | 7        | 8      | 9        |
| 10     | 11     | 12      | 13        | 14       | 15     | 16       |

Not available

Dashboard | My Packages | Log Out

Pay Balance

Dashboard / Pay Balance

### 1. ENTER PAYMENT AMOUNT

\$0.00 DUE

Select the payment amount you would like to make:

- \$0.00 - Due Now
- \$0.00 - Total Charges
- Custom Amount

Pay for fitness classes

Primetime members all classes are free. Non-Prime members are charged for classes outside of their assigned hours.

### 2. SELECT PAYMENT METHOD

#### NEW CREDIT CARD

Pay With New Card

To pay using a card not on file simply fill the form out with the new card information and submit.

NAME ON CARD: Paul Walker

CARD NUMBER

We Accept: VISA, AMERICAN EXPRESS, DISCOVER, MASTERCARD

EXPIRATION DATE: MM / YY

SECURITY CODE

Amex: 4 numbers on the front. All other cards are 3 numbers on the back.

BILLING ADDRESS:  Same As My Home Address

Add additional credit card information to pay for fitness classes only.

Dashboard | My Packages | Log Out

Manage Payment Methods

Dashboard / Manage Payment Methods

### Manage Payment Methods

#### Saved Payment Methods

HOUSE ACCOUNT

VISA

\*\*\*\* \* 1111

Exp. date: 01/2021  
Name: Paul Walker

PAYS FOR:  
 My House Account  
 Prime Time Tennis  
 City Staff Health

Edit

Edit (Update) your Credit Card information here.