

## Q8 4. What, if anything, do you like most about your library?

Answered: 17 Skipped: 7

| #  | RESPONSES   | DATE               |
|----|---|--------------------|
| 1  | Ms. Jill and Ms. Sky! We love the story times, drawing, the magic show, and the imagination program were really great also! Thank you!  | 8/4/2020 2:37 PM   |
| 2  | Founder's Room activities. Book Store. Peaceful.  | 8/1/2020 1:50 PM   |
| 3  | staff assistance when needed programs   | 8/1/2020 8:28 AM   |
| 4  | The staff, the collections, and programs are amazing!   | 7/31/2020 1:47 PM  |
| 5  | I like the self checkout feature.   | 7/30/2020 6:23 PM  |
| 6  | During the pandemic I have learned about programs such as streaming services and ebooks   | 7/30/2020 5:59 PM  |
| 7  | I appreciate all the programs offered at the City of Calabasas Library. The staff does an excellent job of reaching out to the community with information about the resources and programs available. The staff is always friendly and professional. I have received direct access help through emails. And I appreciate the emails alerting me to new events and programs. I especially appreciate the amount of time and care that is put into the website which offers a multitude of additional resources and links which I explore on a regular basis. | 7/30/2020 4:27 PM  |
| 8  | Friendly staff, beautiful clean building, film and yoga classes.  | 7/30/2020 3:20 PM  |
| 9  | While library closed classes on Zoom have been helpful.   | 7/30/2020 2:46 PM  |
| 10 | In addition to the books and the pleasant staff, I appreciate the Film Fanatics program and the various speakers and presentations over the years   | 7/30/2020 2:16 PM  |
| 11 | Safe environment, friendly and helpful staff, and various online resources such as cloud library and rb digital.  | 7/30/2020 12:28 PM |
| 12 | Offering activities such as yoga.   | 7/25/2020 9:29 AM  |
| 13 | I enjoy how organized the library is and how helpful the librarians are.  | 7/24/2020 4:26 PM  |
| 14 | Ms. Jill and Ms. Sky! We loved the story times and all the online activities. The magic show was a big hit, the doodling was great, the ventriloquist was also very fun!  | 7/24/2020 4:25 PM  |
| 15 | Programming for all ages is excellent.  | 7/15/2020 6:19 PM  |
| 16 | Great programs, great service.  | 7/15/2020 4:31 PM  |
| 17 | Great programs, great service.  | 7/15/2020 3:56 PM  |

## Q11 7. Is there anything you would like to tell us?

Answered: 9 Skipped: 15

| # | RESPONSES  | DATE              |
|---|--|-------------------|
| 1 | Thank you! Ms. Jill really helped us pick some great books for my rising 1st grader who is just learning to read. By reading every day she has really become a strong reader. She loved the reading with dogs program she attended before the quarantine. It helped her feel less nervous about getting words or sounds wrong. As a home school teacher/mom we have really taken advantage of the great resources and help of the library. We can't wait to visit in person but for now the virtual programs really helped keep a little bit of normalcy in a stressful time. Thank you again! | 8/4/2020 2:37 PM  |
| 2 | Will be a happy day when you can reopen. We are seniors.   | 8/1/2020 1:50 PM  |
| 3 | Ms. Steward has been very helpful and informative during this period.  | 7/30/2020 5:59 PM |
| 4 | I appreciate having such a wonderful and beautiful library in our community that is staffed with caring and professional staff that strives to offer so much it's patrons. We are a very lucky community to have this incredible resource.   | 7/30/2020 4:27 PM |
| 5 | Karilyn Steward has been helpful in renewing my library card and I enjoy her Film Fanatic movies while having dinner in library.(now classes on Zoom.) Nice to have something to look forward to thru library programs.  | 7/30/2020 2:46 PM |
| 6 | Since the library is closed, I very much appreciate the ability to pick up held books by appointment.  | 7/30/2020 2:16 PM |
| 7 | Add more yoga classes.   | 7/25/2020 9:29 AM |
| 8 | Thank you and keep up the great work. We need the library to keep our kids engaged in reading, learning and imagining!   | 7/24/2020 4:25 PM |
| 9 | Thanks for keeping us connected during COVID19!!   | 7/15/2020 6:19 PM |