# **View & Manage your Requests**

Follow these steps to view, suspend, or reactivate your requests.

- Click **Patron Account** on the menu bar, and log in if necessary
- 2. Click **Requests** on the Patron Account submenu to display the list of your current requests.
- 3. Check box by the title for each request that you want to suspend or reactivate.
- Click Suspend/Reactivate Selected Requests, or click Suspend/ Reactivate All Requests to suspend or reactivate all your requests.
- 5. The Suspend/Reactivate Hold Requests dialog box appears.
- 6. Type the date when suspended requests should be reactivated or type today's date to reactivate an inactive request.
- 7. Click Submit.
- 8. To cancel one or more requests, do one of the following actions:
- Check box by the title for each request that you want to cancel, and click Cancel Selected Requests.
- Click Cancel All Requests to cancel all your requests.

# City of Calabasas Library

## 818-225-7616

200 Civic Center Way Calabasas, CA 91302 www.calabasaslibrary.org

Monday	Closed
Tuesday	11-6
Wednesday	11-6
Thursday	11-6
Friday	11-5
Saturday	11-5
Sunday	12-5

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- Programs for all ages
- Reference help
- Homework help

# **Calabasas Library**

# Manage your library account @ home!

- Check your library account
- Renew items
- Search for items
- Place holds
- Receive email notifications



With your library card and internet access, you can do it all through the Calabasas Library website.

Go to the library website: www.calabasaslibrary.org



# **Access your Library Account**

- Go to the library website:
   www.calabasaslibrary.org
- 2. Click on **Search for an Item and Access Your Library Account**
- 3. Click on, **Patron Account**, enter your information:

<u>Barcode:</u> Library card number <u>Password:</u> Last 4 digits of your phone number on file at the library.

\* If you can not login call the library @ 818-225-7616.

#### Find an Item

Follow these steps to find an item by title, author, subject, or series index.

- 1. Click on **Search** on the menu bar, and select **Browse** in the submenu below.
- 2. Select **Title**, **Author**, **Subject**, or **Series** from the Search for list.
- 3. Type the title, author, subject, or series name in the **that begins with box**.
- 4. Click **Go**.

  The search results list displays the headings and the number of titles associated with each heading.
- Click << Previous 10 Headings or Next</li>
   10 Headings >> to see previous or subsequent sections of the index.
- 6. Click on the item you want to view to open the record.

## **Work with the Search Results**

With the item record open you can do the following actions:

- Click **Availability** to see detailed title and availability information.
- Click **Add to Title List** to add to a list that you can save, print, or send by e-mail to yourself.
- Click Place Request to put a hold on the title for you.

#### **Renew Items Online**

Follow these steps to renew the items you have checked out.

- 1. Click **Patron Account** on the menu bar, and log in.
- 2. Click **Items Out** on the Patron Account submenu to display the list of items you have currently checked out.
- 3. To renew one or more items do the following actions:
- Check box by the title for each item that you want to renew, and click Renew selected items.
- A message tells you which items have been renewed, and whether any renewals have been blocked.
- Click My Record to return to your account, or click Log Out to log out of your account.

# **Check & Update Your Account**

Follow these steps to check your account and update your personal information.

- 1. Click Patron Account on the menu bar, and log in if necessary.
  - \*The **My Record** page appears
- 2. Click **Contact Information and Preferences** to make changes to your address, add email address, and cell phone number for up to date notifications.
- 3. Once you have made your changes, click **Submit Change Request.**
- 4. Click **Back** to return to the **My Record** page, or click **Log Out.**

## Place a Hold

Follow these steps to request a hold on an item listed in your search results.

- 1. Search for the title you want to request.
- 2. Select the title in the search results, and click **Place Request.**
- 3. If you are not logged in type your barcode number (library card ) and password into the boxes and click **Log In**.
- 4. The request form appears.
- 5. The hold request will automatically be activated. If you want to select a future time, type the date in the **Activation Date** box.
- 6. Click **Submit Request.**