

Maricela Hernandez

Subject: FW: Outdoor Salon Proposal
Attachments: Landlord Letter Salon Nuuvo.pdf; Salon Nuuvo Reopen Sanitation Plan.docx; Outdoor Salon .jpg

From: Raychel Harrison <raychelharrison@gmail.com>

Date: July 14, 2020 at 11:35:00 PM PDT

To: David Shapiro <dshapiro@cityofcalabasas.com>, Alicia Weintraub <aweintraub@cityofcalabasas.com>, James Bozajian - External <jrbozajian@earthlink.net>, Fred Gaines <fgaines@cityofcalabasas.com>, Mary Sue Maurer - External <maureredge@gmail.com>

Cc: Pamela Kissel <ceo@calabasaschamber.com>, Audley Harrison <audley@salonnuuvo.com>

Subject: Outdoor Salon Proposal

Good evening Mayor Weintraub and City Officials,

I would like to purpose outdoor seating for our salon so that we can reopen with limited services performed outdoors parallel to our community's restaurants. All sanitation procedures would remain in place. (Attached)

Attached is a letter of permission from our landlord and a rendition made by a very special talent, my 14-year-old daughter Ariella.

I would like to submit an article for your review pertaining to my industry and a recent case study where two stylists tested positive with COVID.

https://www.cdc.gov/mmwr/volumes/69/wr/mm6928e2.htm?s_cid=mm6928e2_w

I look forward to attending the meeting tomorrow.

Warmest,
Raychel Harrison

Founder/CEO Salon Nuuvo
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Audley Harrison
Salon Nuuvo
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RE: Temporary Use of Patio due to COVID-19 Restrictions

Dear Audley,

The Landlord has approved Salon Nuuvo's request to use the patio in front of your salon to operate your business. If you have any questions you can contact me at 805-261-1414.

A handwritten signature in black ink, appearing to read 'Michael Helenius', with a long horizontal flourish extending to the right.

Michael Helenius
DPM Property Management, Inc



SALON PUJUNO
Outdoor Seating

SALON NUUVO

Salon Nuuvo Reopening/Sanitation Plan

Objective: When the State's closure mandate for salons is lifted, Salon Nuuvo will take extra precautionary measures for the safety of our employees and customers.

Our priority is to make sure our employees stay safe when at work, and our customers are safe to have services at Salon Nuuvo.

ON-GOING SAFETY GUIDELINES

In addition to the below guidelines; salons, barbershops and other cosmetology businesses must follow the existing Board of Barbering and Cosmetology rules. The following steps maybe above and beyond those requirements:

1. All employees will be Barbicide certified and licensed in the field of sanitation and disinfection practices through the State Board of Barbering and Cosmetology.
2. To notify clients, signage will be placed around the salon to communicate these new procedures.
3. To limit exposure, Salon Team Members will be put into 2 teams - (Team A and Team B).
4. All clients must wear at a minimum a cloth face covering, which covers the nose and mouth (at all times) when within the salon.
5. Alcohol-based hand sanitizer will be made available at the reception area, and all client service areas for frequent use by both staff and clients.
6. Staff and clients will be screened (questions for staff will be asked on site; questions for clients will be sent pre-appointment) about symptoms of COVID-19 before each shift (for staff), and before the appointment (for clients). Staff with any symptoms will not be allowed to work. Clients with any symptoms will be re-scheduled.
7. Except for when staff are attending to an individual client's hair, staff and clients will maintain a distance of at least 6 feet from others when in the salon,
8. All staff must wear at a minimum cloth face covering that covers the nose and mouth at all times when within the salon, (and face shield if available) even when alone in the client service areas (e.g. cleaning and disinfecting after services).
 - a. Cloth face masks/coverings, should be worn and managed according to CDC guidance about use of cloth face coverings.
 - b. Surgical facemasks can be considered in place of a cloth face covering if available.
 - c. Staff and clients wearing face coverings, should not touch their eyes, nose, mouth, or face, or adjust their facemask without first sanitizing hands. After touching face or adjusting mask, hands must be sanitized.
10. Tuesday's at 8am will be reserved for seniors over 65 or high-risk guest.

Reception Area:

- 1) Check in/out (only one transaction at a time) – stickers will be marked on the floor, highlighting the correct 6ft distance for clients to stand at checkout.
- 2) Clients will be scheduled by appointment only. No walk-in appointments will be accepted.
- 3) Stagger appointments, so only one person is arriving at a time.
- 4) Clients must notify our team of arrival by phone or text, and must wait in their car until called in for their service. No sitting in lobby will be allowed.
- 5) In order to complete extra sanitation procedures, we will schedule additional time in-between clients to clean the salon.
- 6) Where possible, services will be paid for electronically before arrival at the salon,
- 7) Beverages will not be served.

SALON R U V O

Work Station:

1. We will ensure workstations are at least 6 feet apart; and will have more distance where possible.
2. Workstations must be routinely and frequently cleaned, especially in-between clients.
3. We will continue to review the CDC reopening guidance for cleaning and disinfecting. We will clean and disinfect all non-porous implements used in the services, as required by the Board of Barbering and Cosmetology rules (immersion, spray or wipe).
4. To limit handling and cross contamination, all brushes will be sterilized and wrapped with plastic wrap.
5. We will store disinfected implements in closed marked containers, which will also be disinfected (wipe or spray).
6. We will clean and disinfect all electrical implements before and after use on a client.
7. We will clean and disinfect chairs and headrests before and after each client.
8. Smocks/Capes will be worn over client's clothes, and are washed in hot water and detergent after each service has taken place.
9. We will clean and disinfect station, rolling carts drawers and any containers used.
10. We will assign specific stations and products to each team member, so we minimize moving around salon.
11. Ensure that single use (porous items) is new.
12. Pomades will have disposable single use spatulas.
13. No testers of any kind will be available.

Restroom:

1. We will regularly clean and disinfect all surfaces.
2. Will place trash container near door.
3. We will remove any products that do not belong in the restroom.
4. We will use an automatic soap dispenser, and ensure it is regularly filled.
5. We have installed a new disposable towel dispenser for clients to use.

Laundry:

1. All dirty linens will be placed in a covered non-porous container.
1. We will wash all laundry on hot with detergent, and will dry until "hot to the touch" ensuring no moisture or dampness is in any of the linens.
2. We will launder (porous) or disinfect (non-porous) caps and capes.
3. All linens will be stored in a closed cabinet until needed.
4. Shampoo Bowls (a): We will clean all bowls, handles, hoses, spray nozzles and shampoo chairs before and after client use.
5. Shampoo Bowls (b): We will disinfect all bowls, handles, hoses, spray nozzles and shampoo chairs before and after each client use, ensuring full contact time with a properly concentrated disinfectant or wipe.

Disinfectants/PPE:

1. We will continue to review and follow all CDC guidance relating to cleaning and disinfection for COVID-19.
2. Our disinfectant we use is EPA-registered and labeled as bactericidal, virucidal and fungicidal.
3. We will use freshly made disinfectant each day, so we avoid any risk of contamination.
6. All Immersed items will be removed at the end of contact time, rinsed and dried with a paper towel or clean, or freshly laundered towel.
7. Hands will be washed after removing gloves.
8. We will clean implements with wipe or spray and remove any debris, such as hair.

SALON nuuvo

9. We will use an EPA-registered bactericidal, virucidal and fungicidal spray, foam or wipe to disinfect implements, using the full contact time listed on the manufacturers label.
10. Once the contact time is complete, we will dry with a paper towel or clean freshly laundered towel.

Cleaning and Disinfection of Electrical Implements:

1. We will disinfect POS terminals after each use.
2. We will disinfect reception counter, salon door handles, and phones at the beginning of the day and after every use.
3. Team members and customers will wear either cloth face coverings or surgical procedure masks as discussed above.
4. We will discontinue the practice of shaking hands or hugging.
5. Screen staff and clients for symptoms of COVID-19; any person with symptoms will not be allowed to have services.
6. Each client will be sent a waiver (electronically) 48 hrs before his or her scheduled service, which must be signed prior to service.

Hand Hygiene:

1. Each team member will wash hands with soap and water for at least 20 seconds, frequently throughout the day.
2. When using the restroom, all individuals should follow the CDC guideline in regards to hand washing, which is hand washing for at least 20 seconds.
2. Each client must wash/sanitize hands immediately before and after providing services to a client, or before returning to the client if called away.

Retail Area

1. If possible and when our supplies come in, Salon Nuuvo will sell disinfectant, N95 masks, filters and hand sanitizer to our clientele.
2. Clients cannot touch products until they are purchasing, and should only touch the product (s) they want to buy.

Morbidity and Mortality Weekly Report (*MMWR*)

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M. Joshua Hendrix, MD¹; Charles Walde, MD²; Kendra Findley, MS³; Robin Trotman, DO⁴ ([View author affiliations](#))

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Summary

What is already known about this topic?

Consistent and correct use of cloth face coverings is recommended to reduce the spread of SARS-CoV-2.

What is added by this report?

Among 139 clients exposed to two symptomatic hair stylists with confirmed COVID-19 while both the stylists and the clients wore face masks, no symptomatic secondary cases were reported; among 67 clients tested for SARS-CoV-2, all test results were negative. Adherence to the community's and company's face-covering policy likely mitigated spread of SARS-CoV-2.

What are the implications for public health practice?

As stay-at-home orders are lifted, professional and social interactions in the community will present more opportunities for spread of SARS-CoV-2. Broader implementation of face covering policies could mitigate the spread of infection in the general population.

Article Metrics

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Related Materials

[Time for universal masking and prevention of transmission of SARS-CoV-2](#) 

[MMWR Article PDF](#)
 [202 KB]



On May 12, 2020 (day 0), a hair stylist at salon A in Springfield, Missouri (stylist A), developed respiratory symptoms and continued working with clients until day 8, when the stylist received a positive test result for SARS-CoV-2, the virus that causes coronavirus disease 2019 (COVID-19). A second hair stylist (stylist B), who had been exposed to stylist A, developed respiratory symptoms on May 15, 2020 (day 3), and worked with clients at salon A until day 8 before seeking testing for SARS-CoV-2, which returned a positive result on day 10. A total of 139 clients were directly serviced by stylists A and B from the time they developed symptoms until they took leave from work. Stylists A and B and the 139 clients followed the City of Springfield ordinance* and salon A policy recommending the use of face coverings (i.e., surgical masks, N95 respirators,[†] or cloth face coverings) for both stylists and clients during their interactions. Other stylists at salon A who worked closely with stylists A and B were identified, quarantined, and monitored daily for 14 days after their last exposure to stylists A or B. None of these stylists reported COVID-19 symptoms. After stylist B received a positive test result on day 10, salon A closed for 3 days to disinfect frequently touched and contaminated areas. After public health contact tracings and 2

weeks of follow-up, no COVID-19 symptoms were identified among the 139 exposed clients or their secondary contacts. The citywide ordinance and company policy might have played a role in preventing spread of SARS-CoV-2 during these exposures. These findings support the role of source control in preventing transmission and can inform the development of public health policy during the COVID-19 pandemic. As stay-at-home orders are lifted, professional and social interactions in the community will present more opportunities for spread of SARS-CoV-2. Broader implementation of masking policies could mitigate the spread of infection in the general population.

Stylist A worked from day 0 to day 8 with COVID-19 symptoms before receiving a diagnosis of COVID-19 by polymerase chain reaction (PCR) testing. Although self-isolation was recommended after testing on day 6, stylist A continued to work until the test returned a positive result, at which time stylist A was excluded from work by salon A. On day 3, after working with stylist A, stylist B developed respiratory symptoms. During Stylist A's symptomatic period, the two stylists interacted while neither was masked during intervals between clients. Stylist B worked from day 3 to day 8 while symptomatic before self-isolating and seeking PCR testing, which returned a positive result for SARS-CoV-2 on day 10. Stylist A worked with clients for 8 days while symptomatic, as did stylist B for 5 days. During all interactions with clients at salon A, stylist A wore a double-layered cotton face covering, and stylist B wore a double-layered cotton face covering or a surgical mask.

The Greene County Health Department (Missouri) conducted contact tracing for all 139 exposed clients back to the dates that stylists A and B first developed symptoms. The 139 clients were monitored after their last exposure at salon A. Clients were asked to self-quarantine for 14 days and were called or sent daily text messages to inquire about any symptoms; none reported signs or symptoms of COVID-19. Testing was offered to all clients 5 days after exposure, or as soon as possible for those exposed >5 days before contact tracing began. Overall, 67 (48.2%) clients volunteered to be tested, and 72 (51.8%) refused; all 67 nasopharyngeal swab specimens tested negative for SARS-CoV-2 by PCR. Telephone interviews were attempted 1 month after initial contact tracings to collect supplementary information. Among the 139 exposed clients, the Greene County Health Department interviewed 104 (74.8%) persons.

Among the 139 clients, the mean age was 52 years (range = 21–93 years); 79 clients (56.8%) were male (Table 1). Salon appointments ranged from 15 to 45 minutes in length (median = 15 minutes; mean = 19.5 minutes). Among the 104 interviewed clients, 102 (98.1%) reported wearing face coverings for their entire appointment, and two (1.9%) reported wearing face coverings part of the time (Table 2). Types of face covering used by clients varied; 49 (47.1%) wore cloth face coverings, 48 (46.1%) wore surgical masks, five (4.8%) wore N95 respirators, and two (1.9%) did not know what kind of face covering they wore. Overall, 101 (97.1%) interviewed clients reported that their stylist wore a face covering for the entire appointment; three did not know. When asked about the type of face coverings worn by the stylists, 64 (61.5%) reported that their stylist wore a cloth face covering (39; 37.5%) or surgical mask (25; 24.0%); 40 (38.5%) clients did not know or remember the type of face covering worn by stylists. When asked whether they had experienced respiratory symptoms in the 90 days preceding their appointment, 87 (83.7%) clients reported that they had not. Of those who did report previous symptoms, none reported testing for or diagnosis of COVID-19.

Six close contacts of stylists A and B outside of salon A were identified: four of stylist A and two of stylist B. All four of stylist A's contacts later developed symptoms and had positive PCR test results for SARS-CoV-2. These contacts were stylist A's cohabitating husband and her daughter, son-in-law, and their roommate, all of whom lived together in another household. None of stylist B's contacts became symptomatic.

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Discussion

SARS-CoV-2 is spread mainly between persons in close proximity to one another (i.e., within 6 feet), and the more closely a person interacts with an infected person and the longer the interaction, the higher the risk for transmission (1). At salon A in Springfield, Missouri, two stylists with COVID-19 symptoms worked closely with 139 clients before receiving diagnoses of COVID-19, and none of their clients developed COVID-19 symptoms. Both stylists A and B, and 98% of the interviewed clients followed posted company policy and the Springfield city ordinance requiring face coverings by employees and clients in businesses providing personal care services. The citywide ordinance reduced maximum building waiting area seating to 25% of normal capacity and recommended the use of face coverings at indoor and outdoor public places where physical distancing was not possible. Both company and city policies were likely important factors in preventing the spread of SARS-CoV-2 during these interactions between clients and stylists. These results support the use of face coverings in places open to the public, especially when social distancing is not possible, to reduce spread of SARS-CoV-2.

Although SARS-CoV-2 is spread largely through respiratory droplets when an ill person coughs or sneezes (1), data suggest that viral shedding starts during the 2-to-3-day period before symptom onset, when viral loads are at their highest (2). Although the rate of transmission of SARS-CoV-2 from presymptomatic patients (those who have not yet developed symptoms) and asymptomatic persons (those who do not develop symptoms) is unclear, these persons likely contribute to

the spread of SARS-CoV-2 (3). With the potential for presymptomatic and asymptomatic transmission, widespread adoption of policies requiring face coverings in public settings should be considered to reduce the impact and magnitude of additional waves of COVID-19.

Previous studies show that both surgical masks and homemade cloth face coverings can reduce the aerosolization of virus into the air and onto surfaces (4,5). Although no studies have examined SARS-CoV-2 transmission directly, data from previous epidemics (6,7) support the use of universal face coverings as a policy to reduce the spread of SARS-CoV-2, as does observational data for COVID-19 in an analysis of 194 countries that found a negative association between duration of a face mask or respirator policy and per-capita coronavirus-related mortality; in countries that did not recommend face masks and respirators, the per-capita coronavirus-related mortality increased each week by 54.3% after the index case, compared with 8.0% in those countries with masking policies (CT Leffler, Virginia Commonwealth University, unpublished data, 2020).⁵ Similar outcomes have been observed for other respiratory virus outbreaks, including the 2002–04 outbreak of Severe Acute Respiratory Syndrome (SARS) (6) and the 2007–08 influenza season (7). A systematic review on the efficacy of face coverings against respiratory viruses analyzed 19 randomized trials and concluded that use of face masks and respirators appeared to be protective in both health care and community settings (8).

The findings in this report are subject to at least four limitations. First, whereas the health department monitored all exposed clients for signs and symptoms of COVID-19, and no clients developed symptoms, only a subset was tested; thus, asymptomatic clients could have been missed. Similarly, with a viral incubation period of 2–14 days, any COVID-19 PCR tests obtained from clients too early in their course of infection could return false-negative results. To help mitigate this possibility, all exposed clients were offered testing on day 5 and were contacted daily to monitor for symptoms until day 14. Second, although the health department obtained supplementary data, no information was collected regarding underlying medical conditions or use of other personal protective measures, such as gloves and hand hygiene, which could have influenced risk for infection. Third, viral shedding is at its highest during the 2 to 3 days before symptom onset; any clients who interacted with the stylists before they became symptomatic were not recruited for contact tracing. Finally, the mode of interaction between stylist and client might have limited the potential for exposure to the virus. Services at salon A were limited to haircuts, facial hair trimmings, and perms. Most stylists cut hair while clients are facing away from them, which might have also limited transmission.

The results of this study can be used to inform public health policy during the COVID-19 pandemic. A policy mandating the use of face coverings was likely a contributing factor in preventing transmission of SARS-CoV-2 during the close-contact interactions between stylists and clients in salon A. Consistent and correct use of face coverings, when appropriate, is an important tool for minimizing spread of SARS-CoV-2 from presymptomatic, asymptomatic, and symptomatic persons. CDC recommends workplace policies regarding use of face coverings for employees and clients in addition to daily monitoring of signs and symptoms of employees, procedures for screening employees who arrive with or develop symptoms at work, and posted messages to inform and educate employees and clients (<https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/businesses-employers.html>).

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Acknowledgments

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* Springfield, Missouri, city ordinance went into effect May 6, 2020, restricted seating in waiting areas to 25% of normal capacity and recommended social distancing and use of face coverings for employees and clients when social distancing was not or could not be followed. <https://www.springfieldmo.gov/5140/Masks-and-Face-Coverings> [↗](#).

† Particulate-filtering facepiece respirators that filter $\geq 95\%$ of airborne particles (https://www.cdc.gov/niosh/npptl/topics/respirators/disp_part/n95list1.html).

§ <https://doi.org/10.1101/2020.05.22.20109231> .

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TABLE 1. Characteristics* of clients (N = 139) who visited hair salon A and were exposed to stylists A and B with COVID-19 —Springfield, Missouri, May 2020



Characteristic	Value
Demographic characteristic	
Male, no. (%)	79 (56.8)
Age, yrs. mean (range)	52 (21–93)
Encounter information	
Appointment date range	May 12–20 (days 0–8 [†])
Exposure to stylist A, no. (%)	84 (60.4)
Exposure to stylist B, no. (%)	55 (39.6)
Appointment duration, mins, median (range)	15 (15–45)
Client testing	
Clients tested, no. (%)	67 (48.2)
Negative tests, no. (%) [§]	67 (100)

Abbreviation: COVID-19 = coronavirus disease 2019.

* All interviews were conducted via telephone by the Greene County Health Department.

† After onset of symptoms in stylist A.

§ Among those tested.

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TABLE 2. Hair salon clients' (N = 104) responses to interview questions* about their interactions with two stylists with COVID-19 during salon appointments — Springfield, Missouri, May 12–20, 2020




Interview question	Response	No. (%)
Did you wear a face covering?	Yes, for the entire appointment	102 (98.1)
	Yes, for part of the appointment	2 (1.9)
	No, not at all	0 (—)
	Did not know	0 (—)
What type of face covering did you wear?	Cloth face covering	49 (47.1)
	Surgical mask	48 (46.1)
	N95 respirator [†]	5 (4.8)
	Did not know	2 (1.9)
	Did not answer question	0 (—)
Did the stylist wear a face covering?	Yes, for the entire appointment	101 (97.1)
	Yes, for part of the appointment	0 (—)
	No, not at all	0 (—)
	Did not know	3 (2.9)
What type of face covering did the stylist wear?	Cloth face covering	39 (37.5)
	Surgical mask	25 (24.0)
	N95 respirator	0 (—)
	Did not know	35 (33.7)
	Did not answer question	5 (4.8)
Did you have a respiratory illness in the past 90 days?	Yes	7 (6.7)
	No	87 (83.7)
	Did not know	1 (1.0)
	Did not answer the question	9 (8.7)

Abbreviation: COVID-19 = coronavirus disease 2019.

* All interviews were conducted via telephone by the Greene County Health Department.

† Particulate-filtering facepiece respirators that filter $\geq 95\%$ of airborne particles (https://www.cdc.gov/niosh/npptl/topics/respirators/disp_part/n95list1.html).

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